

Aurora

# What's New

Version 6.14

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Auditdata

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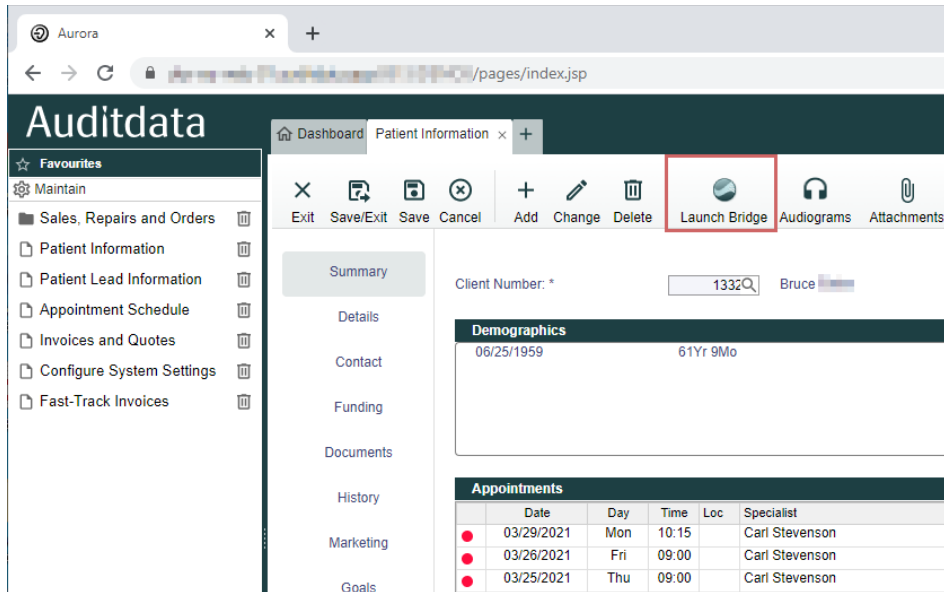
# 1 Introduction

The purpose of this document is to give an overview of all the new and modified features within Aurora release version 6.14.

If your clinic has received custom development work, the changes outlined in this document may or may not be exactly as described. If you have any questions regarding the changes outlined in this document, please reach out to an Auditdata Customer Service Representative.

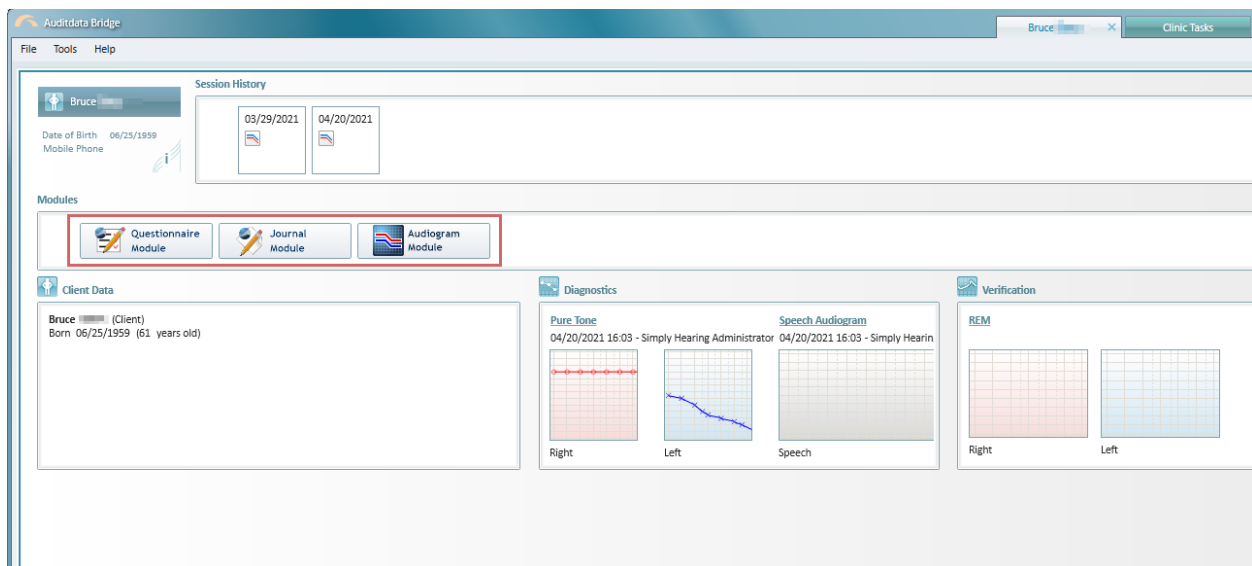
## 2 New Auditdata Bridge

Bridge has been added to Aurora as the latest integration offering. The Bridge client allows Noah to be accessed from within Aurora.



The Bridge desktop app is currently supplied with three pre-installed modules – the Audiogram module, the Journal module and the Questionnaire module.

Other module components can be installed separately.



### 3 New NDIS Default Number for Australian Specialists

A new DEFAULT NDIS NUMBER field has been added to our CONFIGURE SYSTEM SETTINGS > SCHEDULING > SPECIALIST maintenance screen for our Australian clinics within the NUMBERS window. This allows clinics to configure a default NDIS number for use on locations which do not have their own specially configured NDIS number.

[illegible]

## 4 New and Improved Battery Club Tiers

The former Aurora “Battery Club Category” process has been enhanced to our new “Battery Club Tiers” functionality which auto applies Battery Club discounts to patient files, based on invoices containing products from PRODUCT CATEGORIES which are designed to apply and expire Battery Club discounts automatically.

This means that once the Battery Club Tiers are configured, clinics no longer have to manually apply or remove Battery Club discounts to a patient file as they are automatically applied and expired.

Within PATIENT INFORMATION under the ADDITIONAL INFORMATION screen, users can see which Battery Club Tier a patient is currently on, when it expires and which sales documents triggered the Battery Club Tier. If an invoice is returned that originally applied a Battery Tier Club to a patient, then the Battery Club Tier is remove from that patient automatically as well. \*\*

The screenshot shows the Aurora 6.14 Patient Information screen. The 'Additional' tab is selected. The 'Battery Club Tier/Expiry' field is highlighted with a red box. A pop-up window titled 'Battery Club Information' is open, showing the current tier (Tier 2 Silver) and a list of invoices that triggered the tier.

Tier	Description	Expiry	Invoice Number	Product Number	Description
3	Tier 3 Gold	10/12/2020	8823	BC-1	Product w/Bat Plan 1mo expiry
1	Tier 1 Bronze	07/01/2021	8911	70-5	CIC
1	Tier 1 Bronze	09/01/2021	8882	70-5	CIC
1	Tier 1 Bronze	09/01/2021	8884	70-5	CIC
1	Tier 1 Bronze	09/01/2021	8885	70-5	CIC
1	Tier 1 Bronze	09/01/2021	8886	70-5	CIC
1	Tier 1 Bronze	10/01/2021	8890	70-5	CIC

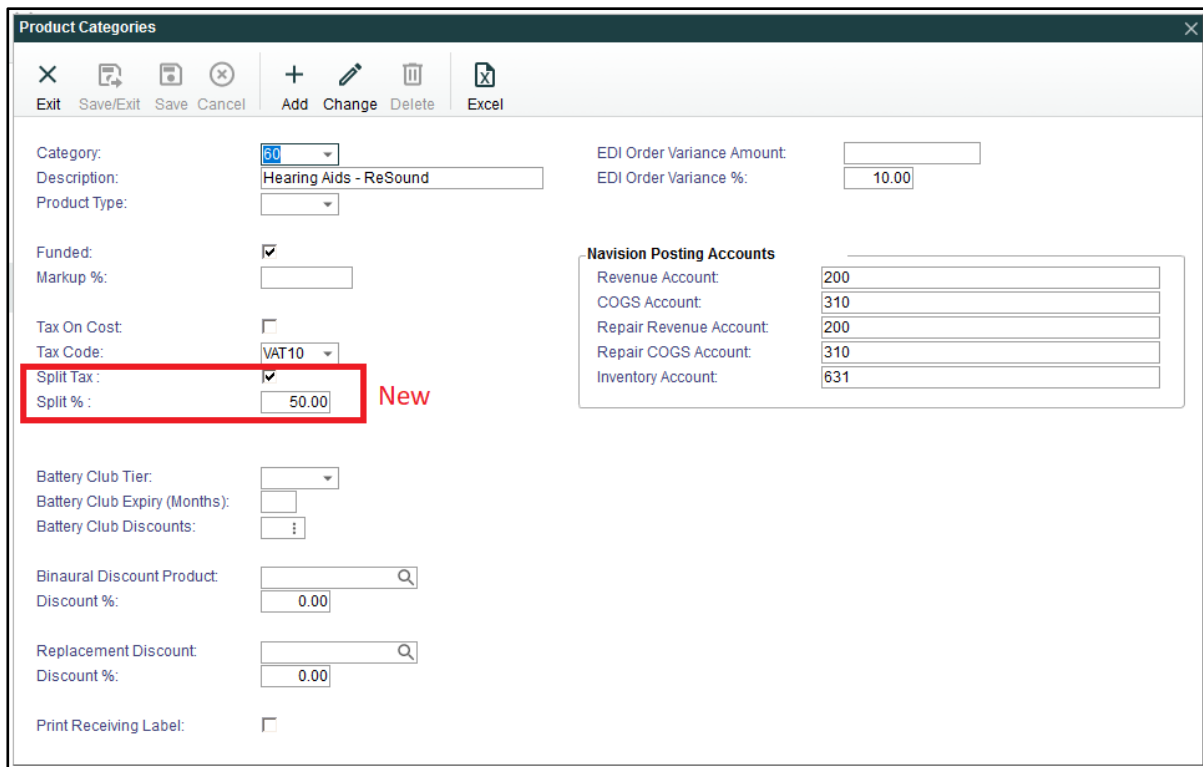
To learn more about how setting up Battery Club Tier may benefit your clinic, please contact an Auditdata Support Representative.

\*\* Clinics who have had custom development to their PATIENT INFORMATION screen may not have the exact functionality described above.

## 5 New VAT Tax Split Feature for UK Clinics

A new configuration option for UK Tax Splits has been added to Aurora within PRODUCT CATEGORIES.

Now our UK clinics can configure that specific PRODUCT CATEGORIES have unique VAT Tax Splits. For example, a hearing aid PRODUCT CATEGORY for example can be configured to have a 50% VAT split, which means for example that a product sold with a \$1000 list price and VAT split that is calculated on only 50% or \$500 of the list price.



**Product Categories**

Exit Save/Exit Save Cancel Add Change Delete Excel

Category: 50  
Description: Hearing Aids - ReSound  
Product Type:   
EDI Order Variance Amount:   
EDI Order Variance %: 10.00

Funded: ☒  
Markup %:   
Tax On Cost: ☐  
Tax Code: VAT10  
Split Tax: ☒  
Split %: 50.00 **New**

Battery Club Tier:   
Battery Club Expiry (Months):   
Battery Club Discounts:   
Binaural Discount Product:   
Discount %: 0.00  
Replacement Discount:   
Discount %: 0.00  
Print Receiving Label: ☐

**Navision Posting Accounts**

Revenue Account:	200
COGS Account:	310
Repair Revenue Account:	200
Repair COGS Account:	310
Inventory Account:	631

## 6 Enhanced HSP Claims Status Report

The Australian HSP CLAIMS STATUS REPORT has been enhanced by the addition of Specialists, 3FAHL Values and 3FAHL dates when exported to Excel. The Specialist shown on this report is the first populated "Practitioner" on the HSP Claim, no matter if different Practitioners are assigned to different HSP Items. If no Practitioner is listed on any HSP Items, then the "Authorized Person" on the HSP Claim will be listed as the "Specialist" on this report.

## 7 Additional HSP Signature Capture Options

The Australian HSP Claim has been enhanced to capture and apply patient digital signatures on not only the HSP Claim Invoice but also the Maintenance Agreement, Device Quotes and 3<sup>rd</sup> Party Invoices. Within the PRINT CONFIGURATION options for an HSP Claim, users can select to SIGN documents that apply based on the claim.

**Print Confirmation**

Print **NEW** Sign

Signed Date

10/12/2020 10:11 AM

10/12/2020 10:11 AM

10/12/2020 10:12 AM

10/12/2020 10:12 AM

Ok

Record of when each document was signed

Once signed, the SIGNED DATE/TIME information is visible within the HSP Claim and prints on the selected documents.

**Hearing Services Program Tax Invoice and Claim for Payment**

Client Full Name: Liam Edward Voucher Number: 454545

**CLAIM DETAILS**

Qty	Item Number & Description of Service	Date of Service (DDMMYY)	QP Number	Site ID	Item Code	Item Description
1	770	10/12/2020	5555555	131314		\$ 0.00

**FITTING INFORMATION** (only complete this section if claiming a fitting item)

Ear	Device Code	Date of Fitting (DDMMYY)	Tier Category	Cost to Client (incl GST)	Item Description
Left	HSP-CODE-1234567890	10/12/2020	C1	\$ 0.00	

**TOTAL CLAIM BENEFIT**

Total claim benefit = service item benefit + device benefit (if applicable)

Total cost of the claim to the client

**OTHER DETAILS**

Most recent 3FAHL details (1-120dB)

Left (dB): 70

**CERTIFICATION BY SERVICE PROVIDER**

Service Provider Name: Adam Luke H.L.S. Business ID: 1800 500 726

Are you income tax exempt? Yes [X] No [ ] Are you GST registered? Yes [X] No [ ]

I certify that the information provided above is true and correct and the services were provided in accordance with the Hearing Services Program (Voucher) of the Hearing Services Administration Act 1997. I understand that providing false or misleading information is a criminal offence. I certify the above QP number is the number of the practitioner who delivered or supervised the service being claimed for.

Full Name (Authorized person): Adam Luke H.L.S. Signature: [Signature] Date: 10/12/2020

**Client Contribution - your client contribution for this Agreement**

Your provider must complete the information above. You should not leave this blank or incomplete. If you have any queries about the Maintenance Agreement, please contact your provider on the number specified on your client file. You can ask for a copy of the completed form for your client file.

I have chosen to enter into a 12 month Maintenance Agreement. I understand that this form is required for the delivery of maintenance services under the Hearing Services Administration Act 1997.

**Tax Invoice**

Invoice Number: 8890 Date: 10/12/2020 Page: 1 of 1

Bill To: ADP 900 Lawrence Avenue 113 Toronto M5C 3L2 Client Info: Edward, Liam 66 Acres Suite 12 District One, NT 12354X Additional Info: Date of Birth: 16/01/2004 ADP#: 45221adp GST#: 45221adp Business ID: 5555555555 Medicare: QNED1234 Workcover: GWC1234

Case #: 12321 Date of Injury (DOI): 01/01/2003 Referring Physician: Cave, Dan Dr. Requesting Physician: Cave, Dan Dr.

Bank: BSB: A/c#

(\*) = GST Table

Description	Side	Number/Code	Qty	Unit	Extended
*770 fitting	LEFT	ADPLEFT	1	140.00	140.00
CIC				4025.75	4,025.75
Serial Number: rmgw2					
Warranty Date: 03/12/2022					
L&D Warranty Date: 03/12/2021					
*Maintenance & Batteries					
			1	45.00	45.00
Subtotal					4,210.75
GST					3.25
ADP					126.44
Total Paid					126.44
Outstanding Balance					126.44

New Sign this amount -->

Client Signature: [Signature] Date: 10/12/2020

Client Name (please print): Liam Edward Signature: [Signature] Date: 10/12/2020

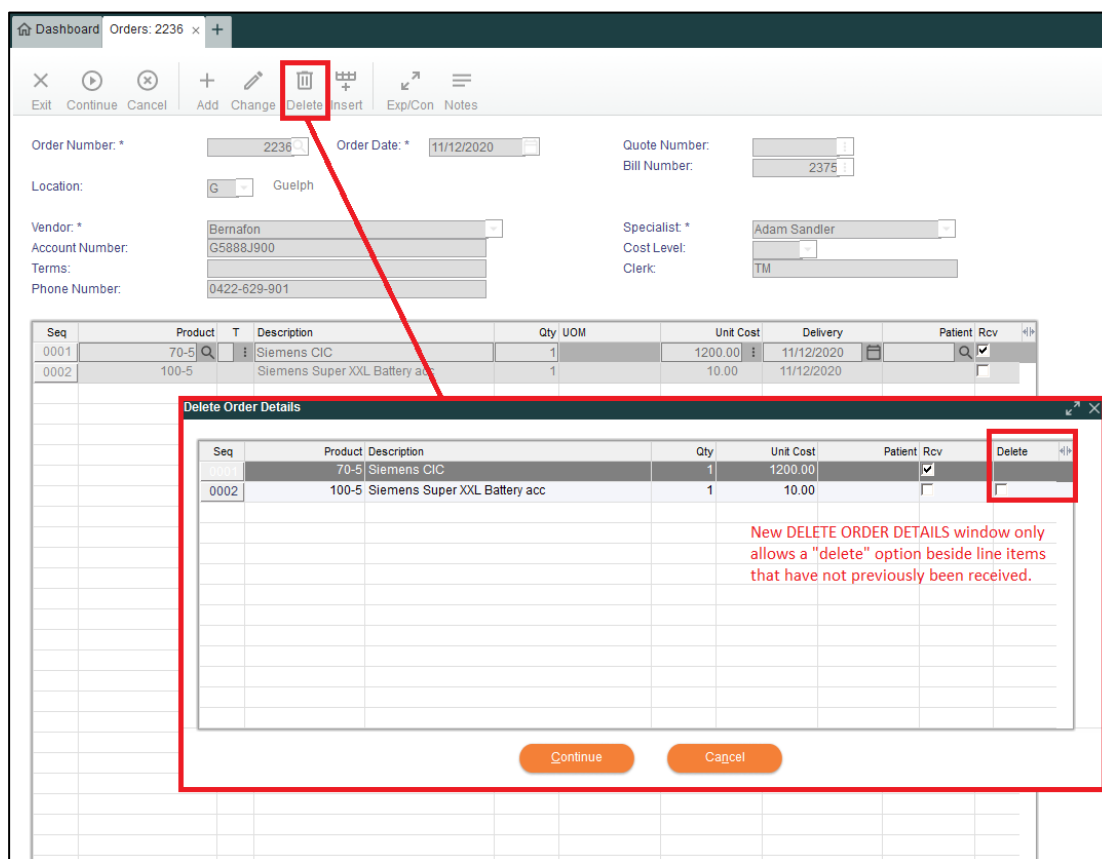
Client Name (please print): Liam Edward Signature: [Signature] Date: 10/12/2020

For more information on how to incorporate digital signature capture for Australian HSP Claims within your clinic, please reach out to your Auditdata Support Representative.

## 8 Order Line Deletion Enhancement

An enhancement to the ORDERS function has been introduced that prevents users from deleting order detail items that have been received. Now once an item is received into stock, a user will be prevented from deleting it from the originating order. This preserves the audit trail for ordering and receiving in general.

Now when clicking the DELETE icon within an Order, the user is presented a new DELETE ORDER DETAILS screen where only non-received line items can be deleted.



## 9 New Telehealth Filter Available on the Appointment Booking Report

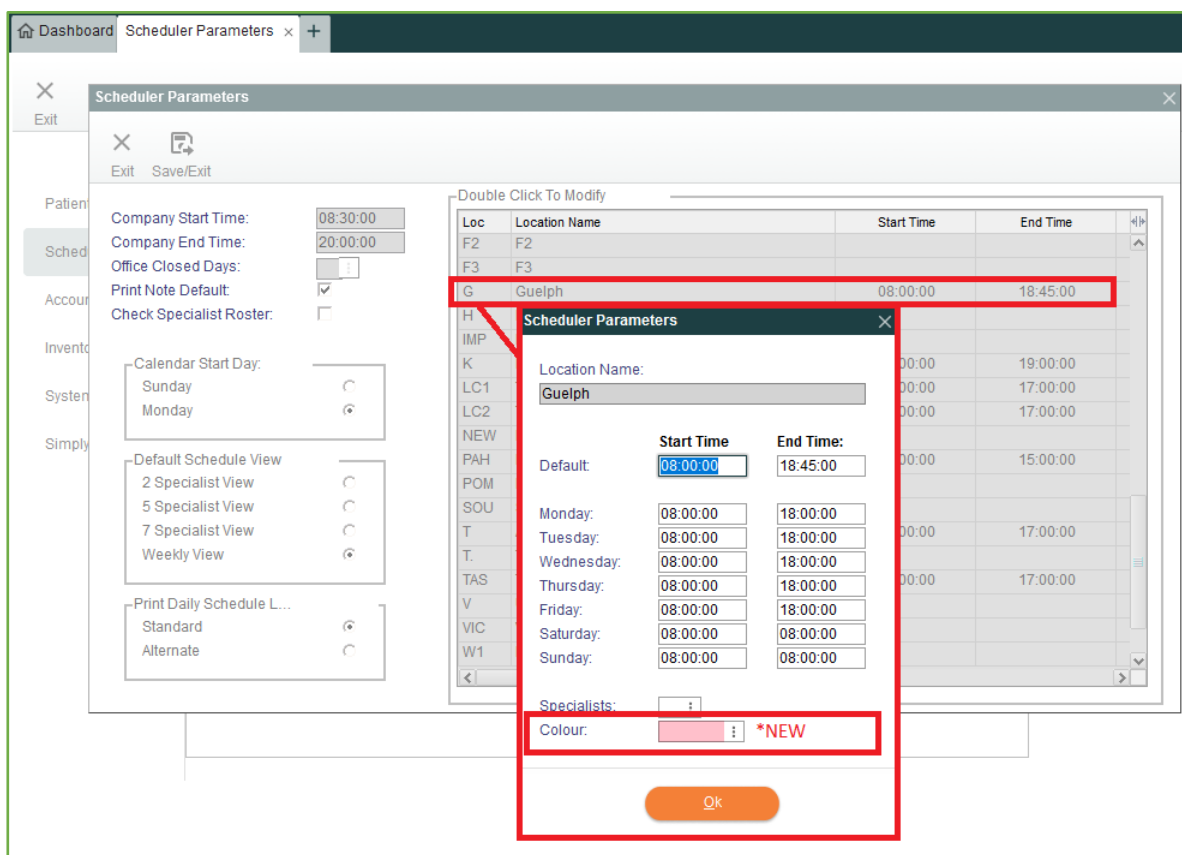
A new filter has been added to the APPOINTMENT BOOKING REPORT that users of our Telehealth feature will appreciate. Now users can now filter to select options to include Telehealth appointments, not include Telehealth appointments or only include Telehealth appointments. The Excel output of the APPOINTMENT BOOKING REPORT has also been enhanced with a new column of data called "TELEHEALTH" that displays "YES" if the appointment was flagged as a Telehealth appointment.

The screenshot shows the 'Appointment Booking Report' filter interface. At the top, there are tabs for 'Dashboard' and 'Appointment Booking Report'. Below the tabs, there are 'Exit' and 'Continue' buttons. The main section contains various filters:

- Select By:** Radio buttons for 'Location' (selected) and 'Region'.
- Region:** A dropdown menu showing 'All Regions'.
- Location:** A dropdown menu showing '< All >' and a link to 'All Locations'.
- Specialist:** A dropdown menu showing 'All Specialists'.
- Appointment Reason:** A dropdown menu showing 'All Appointment Reasons'.
- Appointment Status:** A dropdown menu showing '< All >' and a link to 'All Appointment Statuses'.
- Appointment Outcome:** A dropdown menu showing 'All Appointment Outcomes'.
- User:** A dropdown menu showing '< All >' and a link to 'All Users'.
- Include Patient Types:** Radio buttons for 'Patient', 'Both', 'All' (selected), 'Lead', and 'Unassigned'.
- Include Telehealth:** Radio buttons for 'Yes' (selected), 'No', and 'Only'. This section is highlighted with a red box and labeled 'New'.
- Productive Only:** A checkbox that is currently unchecked.
- Outcome Rating:** A dropdown menu showing 'All Outcome Ratings'.
- Date To Use:** Radio buttons for 'Appointment' (selected) and 'Created'.
- Starting Date:** A date input field showing '01/12/2020'.
- Ending Date:** A date input field showing '31/12/2020'.
- Report Options:** Radio buttons for 'Print' (selected) and 'Export To Excel'.

## 10 Colour Selection available for Locations

To support our new APPOINTMENT SCHEDULER framework, colour assignment has been added to Locations within CONFIGURE SYSTEM SETTINGS > SCHEDULER > SCHEDULER PARAMETERS. Clinics can configure locations with unique colours which will appear within the new and improved APPOINTMENT SCHEDULER.



# 11 New SMS Retries Configuration

Within CONFIGURE SYSTEM SETTINGS > PATIENTS > PATIENT NOTIFICATIONS clinics who utilize SMS patient notifications can indicate how many SMS retry attempts can be made before the notification will give up and stop sending. If no specific amount of SMS retries are configured, the system default of 3 will be applied.

**Patient Notifications**

Exit Save Cancel Add Change Delete

Configuration Messages Appt Confirmations Appt Reminders Recalls

**Email Configuration**

Outgoing Mail Server (SMTP):  
 Outgoing Mail Server Port:  
 User Name:  
 Password:  
 From Email Address:  
 BCC Email Address:  
 Security Type: ☒ None ☐ TLS ☐ SSL

**SMS Configuration**

SMS User Name:  
 SMS Password:  
 Use SMS From ID: ☐  
 SMS From ID:  
 SMS Route Code:

**IVR Configuration**

IVR User Name:  
 IVR Password:  
 IVR From Number:

**Transmission Hours**

	Start Time	End Time
<input checked="" type="checkbox"/> Monday:	01:00:00	11:00:00
<input checked="" type="checkbox"/> Tuesday:	01:00:00	11:00:00
<input checked="" type="checkbox"/> Wednesday:	01:00:00	11:00:00
<input checked="" type="checkbox"/> Thursday:	01:00:00	11:00:00
<input checked="" type="checkbox"/> Friday:	01:00:00	11:00:00
<input type="checkbox"/> Saturday:	08:00:00	17:00:00
<input type="checkbox"/> Sunday:	12:00:00	17:00:00

Ignore Notification Times ☐

**Notification Defaults**

SMS: ☒  
 Email: ☒  
 IVR: ☐

SMS Confirmation Responses:

Direct Telehealth Messages:

Restrict Telehealth Appt Notifications: ☒

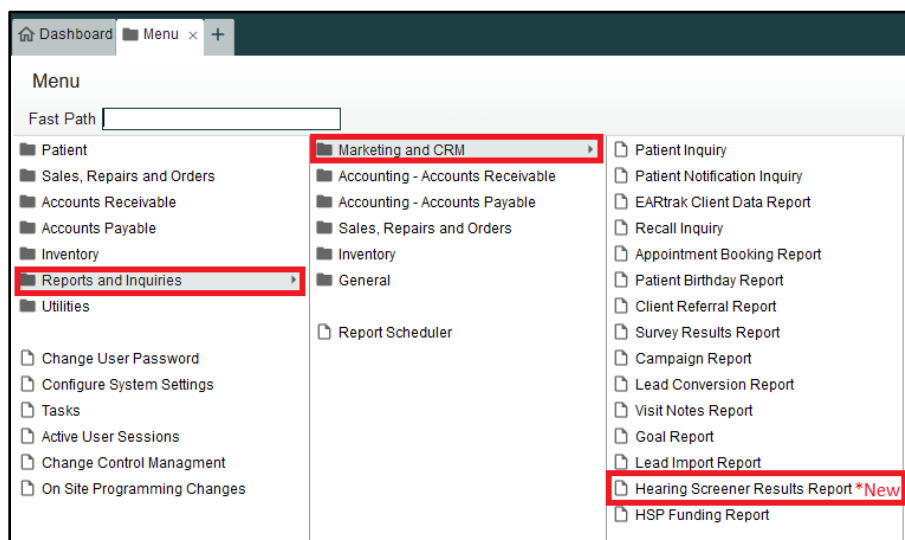
Max Retries:  \*New

## 12 Hearing Screener Results Report

Within REPORTS AND INQUIRIES > MARKETING AND CRM the HEARING SCREENER RESULTS REPORT has been enhanced for clinics utilizing our Listo Screener tool to include more details on both the SUMMARY and DETAILED outputs of the report.

Left and Right test values are now adjusted based on noise correction values and these noise corrected values also carry through to the patients individual Hearing Screener Report as well.

Please contact your Auditdata representative to learn more about the Listo Screener tool.



The screenshot shows the 'Hearing Screener Results Report' configuration window. It includes the following fields and options:

- Select By:** Radio buttons for **Location** (selected) and **Region**.
- Region:** A dropdown menu showing 'All Regions'.
- Location:** A dropdown menu showing '< All >'.
- Starting Date:** A date field set to '01/02/2021'.
- Ending Date:** A date field set to '11/02/2021'.
- Hearing Screener Result:** A dropdown menu showing 'All Results'.
- Type:** Radio buttons for **Patient**, **Lead**, and **Both** (selected).
- Report Type:** Radio buttons for **Summary** (selected) and **Detail**.

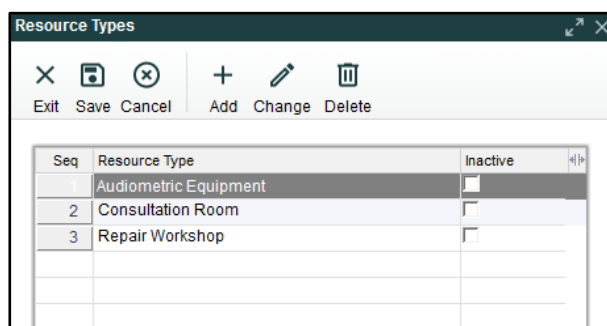
## 13 New Appointment Reason Telehealth Verification

A new parameter within CONFIGURE SYSTEM SETTINGS > SCHEDULING > APPOINTMENT REASONS has been added to benefit our clinics who utilize our TELEHEALTH feature that indicates whether an Appointment Reason is valid for Telehealth configured appointments. When a user indicates they wish to configure that an appointment is Telehealth, a validation will occur that ensures the APPOINTMENT REASON selected is actually valid for a Telehealth appointment. For example, configuring that a Fitting appointment is not suitable for Telehealth will prevent a user from selecting that a Fitting type appointment will be a Telehealth appointment.

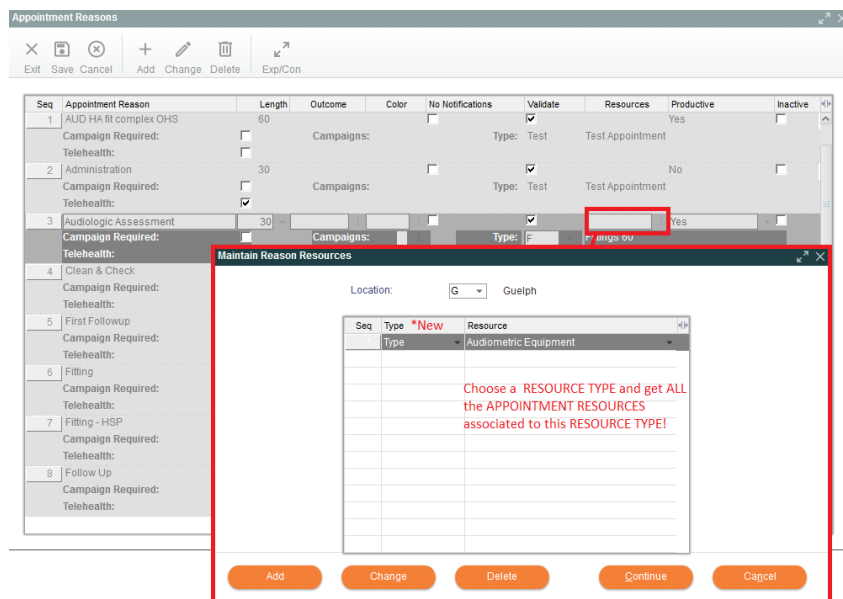
Seq	Appointment Reason	Length	Outcome	Color	No Notifications	Validate	Resources	Productive	Inactive
	AUD HA fit complex OHS Campaign Required: <input type="checkbox"/> Telehealth: <input type="checkbox"/>	60			<input type="checkbox"/>	<input checked="" type="checkbox"/>	Test Appointment	Yes	<input type="checkbox"/>
2	Administration Campaign Required: <input type="checkbox"/> Telehealth: <input checked="" type="checkbox"/> *New	30			<input type="checkbox"/>	<input checked="" type="checkbox"/>	Test Appointment	No	<input type="checkbox"/>
3	Audiologic Assessment Campaign Required: <input type="checkbox"/> Telehealth: <input type="checkbox"/>	30			<input type="checkbox"/>	<input type="checkbox"/>	Fittings 60	Yes	<input type="checkbox"/>
4	Clean & Check Campaign Required: <input type="checkbox"/> Telehealth: <input type="checkbox"/>	30			<input type="checkbox"/>	<input type="checkbox"/>		Not Applicable	<input type="checkbox"/>

## 14 New Resource Types Available

A new configuration setting for clinic resource management has been added to CONFIGURE SYSTEM SETTINGS > SCHEDULING called RESOURCE TYPES. The new RESOURCE TYPES has been added to allow clinics to define a single type of resource. For example, clinics can add a RESOURCE TYPE such as “Sound Booths” and configure that within APPOINTMENT RESOURCES that “Sound Booth #1” and “Sound Booth #2” resources configured to RESOURCE TYPE “Sound Booths”. This will significantly reduce the amount of time needed to configure that an APPOINTMENT REASON with a validation tied to “Sound Booths” instead of having to itemize each and every sound booth individually.



Within CONFIGURE SYSTEM SETTINGS > SCHEDULING > APPOINTMENT REASONS clinic can associate a RESOURCE TYPE to an APPOINTMENT REASON.



To see this new RESOURCE TYPES configuration screen, please be sure to set the proper security settings within CONFIGURE SYSTEM SETTINGS > SYSTEM > SECURITY ROLES for the new menu option.

# 15 HSP Replacement Fitting Dates

Our Australian clinics will notice a new HSP Validation Rule called “Replacement Fitting Items” that can be configured as belonging to HSP Item Numbers 840 and 850.

Seq	Rule	Item Numbers
	Items requiring the B&M flag checked, if client is not DVA	630, 631, 635, 640, 641, ETC..
8	Date match for non-fitting items	555, 600, 610, 670, 680, ETC..
9	Date match for fitting items	630, 631, 635, 636, 640, ETC..
10	Last Client Review Items	930, 940
11	Manual Items	1, 2, 4, 631, 641, 651, ETC..
12	Items requiring finalization date 7+ days after fitting	640
13	Items requiring Date of follow-up	670, 680, 681
14	Items to be exported in priority order	820, 840, 850
15	Items requiring 3FAHL values within range	600, 610, 630, 631, 635, ETC..
16	Initial fitting items	630, 631, 635, 636, 640, ETC..
17	Initial assessment items	600
18	Maintenance plan expiry date set based on item date	630, 631, 635, 640, 641, ETC..
19	Items which can only be claimed once	
20	Items which print Maintenance Agreement	700, 710, 777
21	Subsequent Binaural Fitting Items	760, 761, 770, 771
22	Replacement fitting items	840, 850 *New
23	Items exempt from HSP Voucher validation	555, 700, 710, 711, 722, ETC..
24	Can only be claimed once every 12 months (Group 1)	700, 710, 711, 722
25	Can only be claimed once every 12 months (Group 2)	930, 940

If configured, and an HSP Claim containing HSP Items 840 or 850 is created for a Patient, the PATIENT INFORMATION screen will display the hearing aid device date for the Replacement Fitting device under the LEFT or RIGHT Replacement fields below.

The screenshot shows the PATIENT INFORMATION screen with the 'Details' tab selected. The 'Additional' section contains several fields, including 'Last Fitting Date Left / Right' and 'Replacement Date Left / Right'. The 'Replacement Date Left / Right' field is highlighted with a red box and marked as '\*New'. The field is located under the 'Additional' section, below the 'Last Fitting Date Left / Right' field.

The new REPLACEMENT DATE LEFT and RIGHT fields are also searchable within the PATIENT INQUIRY tool.

# 16 Enforce Order Maximums

An enhancement has been made to product configuration within PRODUCT INFORMATION that allows clinics to enforce that any product can only have so many in stock and on order. Essentially configuring a products maximum order will ensure that clinics never order more then a predetermined amount of product.

ExitContinueCancelAddChangeDeleteInsertExp/ConNotes

Order Number: \*2249Order Date: \*09/02/2021Quote Number:Bill Number:

Location:Guelph

Vendor: \*Hearing Aid DistributorsSpecialist: \*Adam SandlerAccount Number: SH123Cost Level:Terms: 30 DAYSClerk: TMTMPhone Number:

Seq	Product	T	Description	Qty	OM	Unit Cost	Delivery	Patient	Rcv
0001	70-5		Siemens CIC	10					

Over Maximum Quantity

Seq	Product	Description	On Hand Qty	O/S on Order Qty	Current Order Qty	New Total Qty	Maximum Qty	Overage
1	70-5	CIC	6	52	10	68	10	58

If a product has been configured to ENFORCE MAX QTY and a user enters an order line for that product that exceeds the MAX QTY designed for this location, a message will appear showing how many QTY is on hand, outstanding orders and total overage there will be if ordered. Users without permission to edit QTY will be prevented from being able to order this QTY and users with permissions to edit QTY will next see a warning message about the QTY maximum and the opportunity to continue with the order anyways.

OK

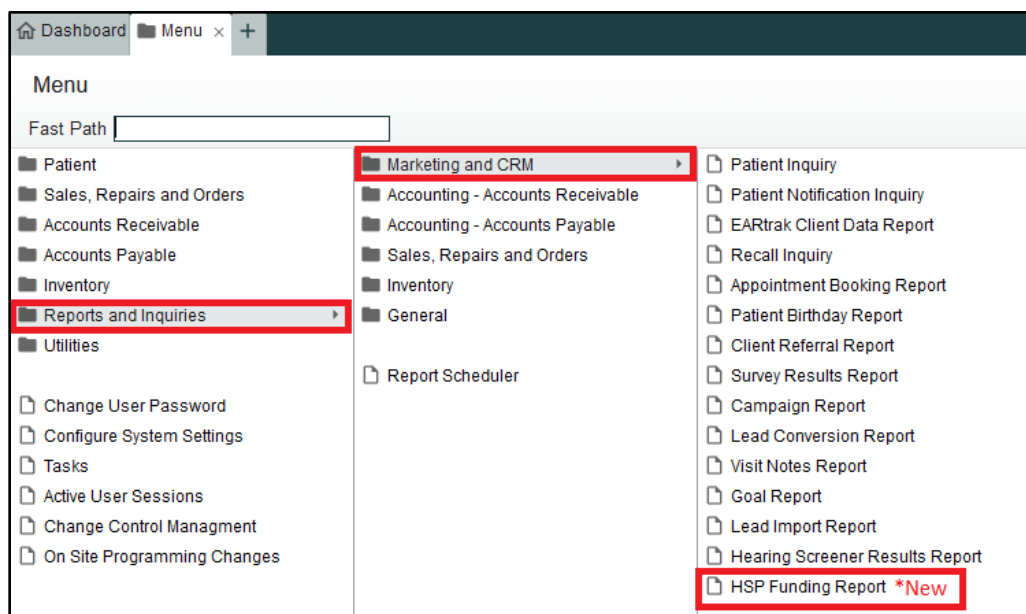
Information

Message: Adding this line would exceed the product maximum quantity for this location. Do you wish to proceed with the order?

YesNo

## 17 New HSP Funding Report

A new report for our Australian clinics has been added to the REPORTS AND INQUIRIES > MARKETING AND CRM menu that allows clinics to retrieve a list of patients based on selection criteria such as last fitting dates, replacement dates and maintenance expiry dates. As always, access to this HSP FUNDING REPORT is controlled via SECURITY ROLE menu permissions.



The screenshot shows the 'HSP Funding Report' form. The 'Exit' button is highlighted with a red box. The form includes the following fields and controls:

- Select By:** Radio buttons for 'Location' (selected) and 'Region'.
- Region:** A dropdown menu showing 'All Regions'.
- Location:** A dropdown menu showing '< All >'.
- Status:** A dropdown menu.
- Funding Source:** A dropdown menu.
- Maintenance Expiry:** A date range selector with 'From:' and 'To:' fields.
- Last Left Fitting Date:** A date range selector with 'From:' and 'To:' fields.
- Last Right Fitting Date:** A date range selector with 'From:' and 'To:' fields.
- Last Left Replacement Date:** A date range selector with 'From:' and 'To:' fields.
- Last Right Replacement Date:** A date range selector with 'From:' and 'To:' fields.
- Active & Inactive Patients:** A checkbox.
- All Funding Sources:** A checkbox.

## 18 New External Order Number on Orders

There has been a new field labeled “External Order Number” added to the ORDERS and RETURN ORDER screens. This allows clinics to track an external order number within an ORDER/ RETURN ORDER. This new alphanumeric input field will also print on the Order.

Users can also indicate that this field is mandatory for an Vendor within **VENDOR INFORMATION** as well to ensure that users are entering this information on Orders.

[illegible]

## 19 New HSP Claim Form Enhancement

An enhancement has been made to the Australian HSP Claim Form that makes the itemization of the “client cost” for patients easier to understand. Now when a user clicks the “I Have/Will Pay For The Provider For Services” box, the printed HSP Claim Form will display the Maintenance Agreement cost in the first non-fitting line item as show below as well as in the “Total cost of the claim to the client” section.

CLAIM DETAILS								
Qty	Item Number & Description of Service	Date of Service (DD/MM/YY)	QP Number.	Site ID	Cost to Client (Add \$0 if no cost)	Item Benefit (excluding GST)	GST Amount	Total Benefit (GST inclusive)
1	700	12/02/2021	758966	131314	\$ 47.25	\$ 77.86	\$ 3.71	\$ 81.57
					\$ 0.00	\$	\$	\$
					\$ 0.00			
Total service/s item benefit								\$ 81.57

FITTING INFORMATION (only complete this section if claiming a fitting item above)							
Ear	Device Code	Date of Fitting (DD/MM/YY)	Tier Category	Cost to Client (Add \$0 if no cost)	Device Benefit (excluding GST)	GST Amount	Total Benefit (GST inclusive)
Left						\$	\$
Right						\$	\$
Total device benefit							\$ 0.00

TOTAL CLAIM BENEFIT	
Total claim benefit = service item benefit + device benefit (if applicable)	\$ 81.57
Total cost of the claim to the client	\$ 47.25

OTHER DETAILS				
Most recent 3FAHL details (1-120dB)	Left (dB)	10	Right (dB)	10
For Item 960 - Date the client became aidable to one ear (DD/MM/YYYY)				
For Item 670 - Please advise the follow-up date (DD/MM/YYYY)				

## 20 New Reports enhancement available within the Patient Information Screen

The REPORTS screen within the PATIENT INFORMATION has been enhanced to commit Reports entered within the REPORTS function to the database immediately when the users clicks CONTINUE, instead of saving the Report when entire patient file is saved. This will lower the chance of losing Reports when the patient file is exited without being saved.

The screenshot displays the Patient Information Screen with the Reports section active. The top navigation bar includes tabs for Exit, Save/Exit, Save, Cancel, Add, Change, Delete, Launch Noah, Audiograms, Attachments, Notes, Reports, Alerts, Print, HS Card, Statement, Notifications, CounselEAR, Call Log, and Screener. The Reports tab is highlighted with a red box. The main content area shows the Patient Reports form, which includes a list of reports on the left and a detailed report form on the right. The detailed report form has fields for Title, Description, Date, and various checkboxes for report completion. The CONTINUE button at the bottom right of the form is also highlighted with a red box.

Date	Description
18/02/2021	02/18/2021
15/01/2021	Adult History
23/07/2020	
16/06/2020	
16/10/2019	
16/10/2019	
24/06/2019	
24/06/2019	
19/06/2019	
15/05/2019	
15/05/2019	
15/05/2019	

Side	Description	Product ID	Model	Serial	Brand	Model	Serial	Brand
Left	CIC	15040403111	06/02/2021	AA Recharg	06/02/2023	06/02/2022		Hearing Aids
Right	Siemens CIC	54353249898234	28/09/2019	AA Recharg	27/09/2022	27/09/2021		Hearing Aids

## 21 New Appointment Resource Templates

A new configuration options for APPOINTMENT RESOURCE TEMPLATES has been added to the CONFIGURE SYSTEM SETTINGS > SCHEDULING menu that allows users the additional option to indicate that an APPOINTMENT REASON can use more then one resource. For example, within the period of time allocated to an APPOINTMENT REASON, you can create a template that indicates a portion of the APPOINTMENT REASON time uses one resource in the clinic, and the balance of that APPOINTMENT REASON time uses another appointment reason.

This new configuration option for RESOURCE TEMPLATES is only utilized with our new Aurora UI and the new SCHEDULER which includes new functionality based on being a resource based scheduler. Clinics who have not migrated to our new Aurora framework will not be able to access this menu option.

The screenshot displays the 'Appointment Resource Templates' window. It features a toolbar with icons for Exit, Save, Cancel, Add, Change, and Delete. Below the toolbar is a table listing templates:

Seq	Template Name	Template Length	Resources
1	Full Hearing Screen Template	120	
2	Hearing Test Resource Template	60	
3	Short 15min Assessment	15	

A red box highlights the 'Resources' column for the 'Hearing Test Resource Template' (Seq 2). A red arrow points from this box to the 'View Template Resources' dialog box.

The 'View Template Resources' dialog box shows the details for the 'Hearing Test Resource Template'. It includes fields for Name and Length (60). Below these is a table showing the resource allocation:

Start Time	End Time	Type	Resource
0	30	Type	Audiometric Equipment
30	60	Type	Consultation Room

A red box highlights the resource allocation table. A red text box within the dialog explains:

New APPOINTMENT RESOURCE TEMPLATES can be created and applied to APPOINTMENT REASONS that indicates a specific appointment reason uses for example a sound booth for 30 minutes and then uses a consult room for the remaining 30 minutes of a 60 minute appointment.