

AUDITDATA MANAGE

A cloud-based practice
management software,
intuitive and simple to use

Streamline Your Practice and Enhance Patient Care with Auditdata Manage



Say Goodbye to Manual Processes and Data Chaos with **Auditdata Manage**

Our award-winning cloud-based audiology **practice management software** streamlines workflows, takes your practice paperless, and keeps patient data organized and secure. It guides your specialists through every aspect of the patient journey, reducing errors and saving time.



NEW

Guided Activity Workflows

Streamline clinical operations with one-click access and standardized workflows, delivering consistent, high-quality care to your patients every time.

NEW

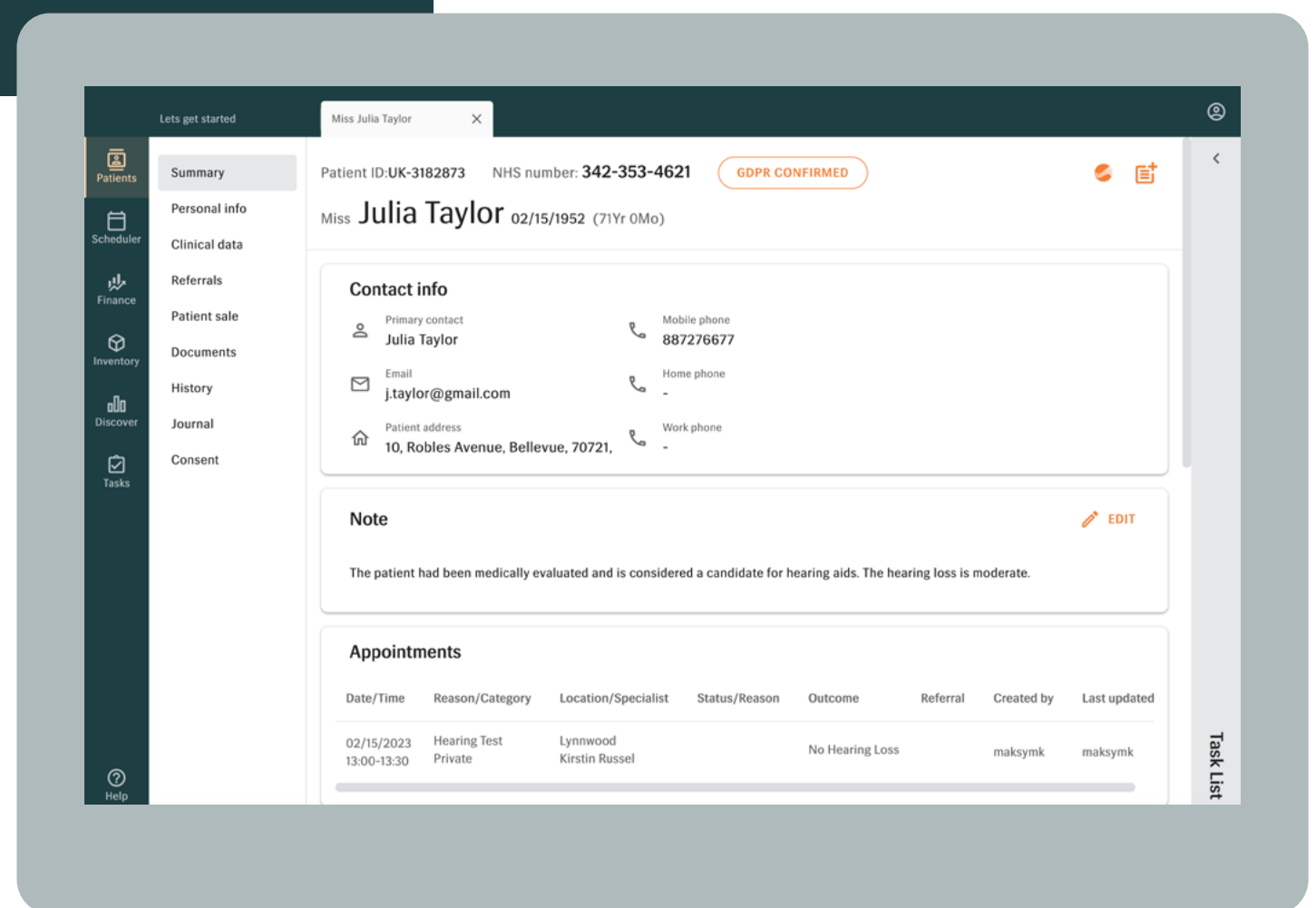
Appointment Scheduling

Advanced resource scheduling capabilities optimize your resources, reduce no-shows and lost revenue, and make data-driven decisions to improve patient outcomes.

NEW

Patient Management

Fast and efficient patient management system streamlines administrative tasks, allowing you to focus on providing the best care possible to your patients.



All-In-One Practice Management Software

Patient Engagement and Notifications

Utilize our notification feature to create appointment reminders, recalls, and follow-ups, increasing show-up rates and ensuring patients are reminded of important events.

Clinical Activities and Data

Noah integration delivers valuable insights to drive informed business decisions and provides care and access measurement and fitting software online or offline.

Inventory, Stock and Repair Management

Easily manage inventory and stock with a comprehensive system including product catalog, supplier management, battery and service management, and more.

Billing

Streamline your invoicing process, and reduce the time required to generate invoices, making it easier to track billing information.

Documentation and Audit Trail

Auditdata's software includes an audit trail, ensuring full accountability and transparency around all changes made to your clinic's records.

Security and Configuration

Our software is hosted on Microsoft Azure, and we are ISO certified, adhere to the highest global safety standards, and offer superior security features.

Integrations

Auditdata Manage's integrations with best-in-class systems and open API allow for easy sharing of information, streamlined workflows, and improved quality of care in audiology.

NOAH integration through Bridge

Bridge is a cloud-based storage feature available in Auditdata Manage that gives hearing care professionals the ability to store client and audiological data online and access these remotely.

NEW

Optimize Your Clinic with Auditdata's Guided Workflows

Clinical activities guidance provides step-by-step instructions for hearing exams, treatments, and procedures, improving clinical accuracy, consistency, and efficiency. Accessible from the patient management screen, this feature helps audiologists save time and feel more confident, while ensuring that all necessary steps are completed for each patient.

Clinical Tasks with Guidance and Efficiency

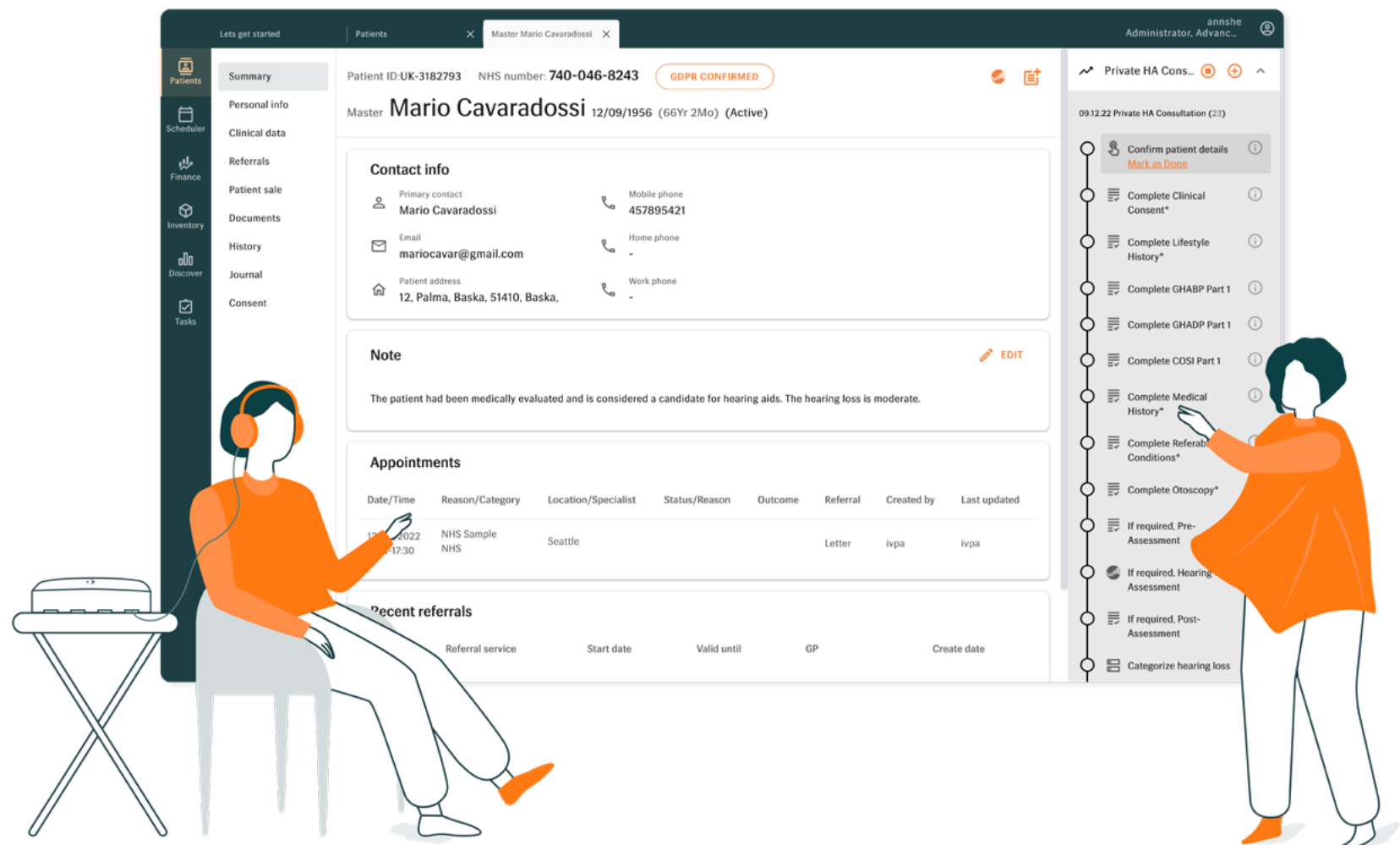
With the Workflow feature, you get an access to the relevant customer data, such as medical history and test results - this will help you make more informed decisions.

Personalize Treatment Plans for Every Patient

Custom treatment plans guide audiologists through a streamlined step-by-step workflow to create personalized and effective treatment plans that meet the unique needs and preferences of each customer.

Customize Your Own Guided Activity Workflow

You can build guided workflows and customize them to fit the specific needs and processes of your practice. This flexibility ensures that your workflows are optimized for your practice and can improve the efficiency and effectiveness of your clinical processes.



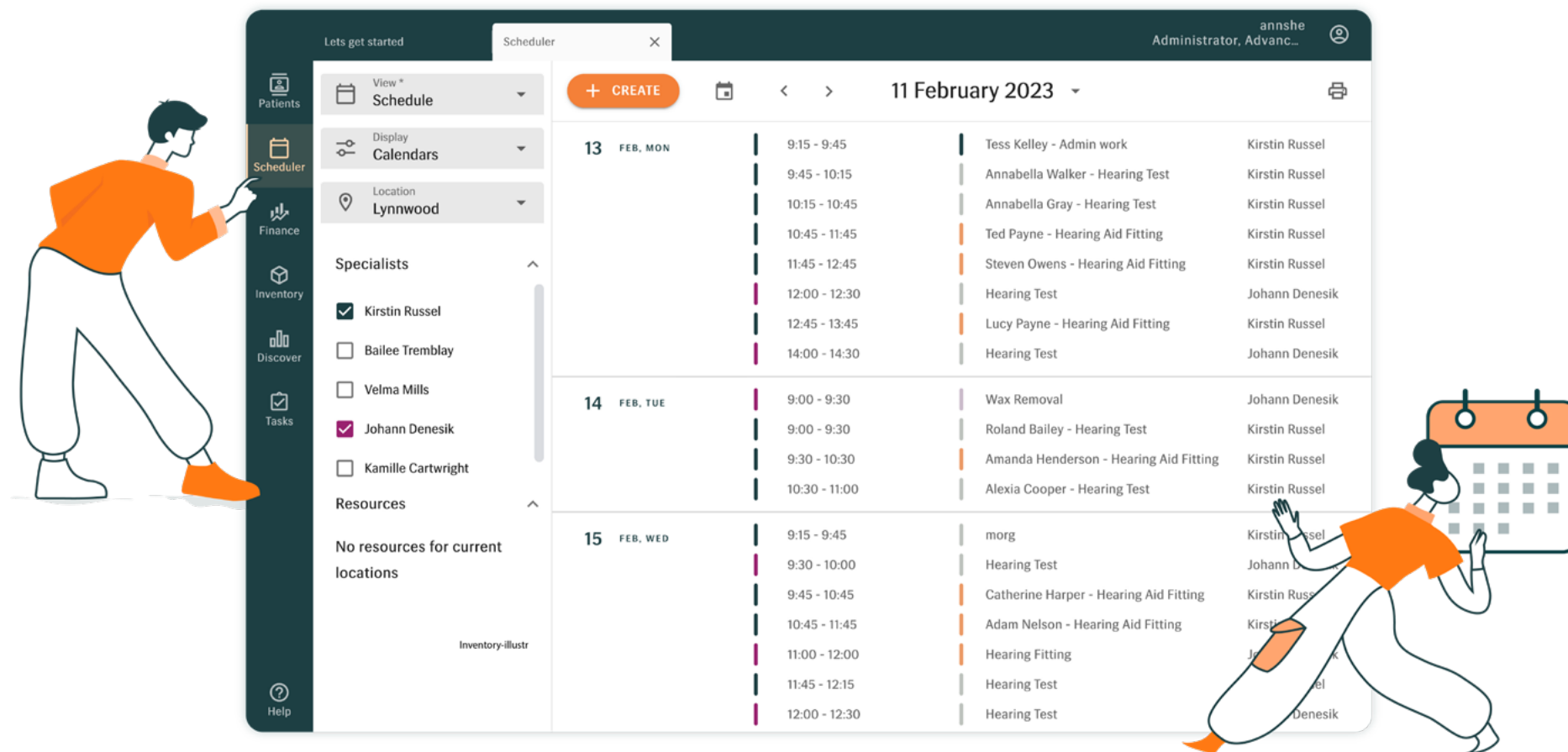
NEW

Easily Schedule Appointments and Avoid Missed Opportunities

With a clear, concise view of scheduled appointments, including patient information and appointment type, your staff can stay organized, boost productivity, and provide the best possible patient care. Advanced provider allocation intelligently and automatically schedules appointments, reducing wait times and improving the efficiency of the appointment scheduling process.

Appointment Scheduling Features

- ✓ Appointment overview
- ✓ Appointment reminders
- ✓ Recurring appointments
- ✓ Advanced provider allocation
- ✓ Resource management
- ✓ Smart blocking
- ✓ Specialist allocation rostering
- ✓ Check-in management



TRAINING AND SUPPORT

Revolutionize Your Office Management with **Professional Onboarding and Support**

Get the most out of our office management software with top-notch onboarding and support from our team of experienced professionals, empowering you to work efficiently and effectively. With Auditdata, you will experience personalized and comprehensive training and support for our audiology clinic software that combines the benefits of online and in-person training, tailored to your needs and schedule.

[Learn more about our onboarding packages](#)



ADD-ON BUSINESS ANALYTICS

Improve Your Commercial and Clinical Performance

Analytics built for audiology

Auditdata Discover taps into areas that are known to be decisive for business success in audiology. These include datapoints spanning across customer acquisition, client conversion rates, clinical assessment, fitting, and general operational performance.

Map how cost-effective you are in delivering care

Correlate disconnected clinical and commercial data points to spot relevant trends. Make informed decisions and take actions that benefit your operational performance as well as customer care.

Get a full picture of your hearing care business and turn your data into a competitive advantage with Auditdata Discover, a specialized business intelligence add-on for Manage.

Auditdata Discover correlates and activates your clinical and commercial hearing care data, so you can anticipate challenges and take appropriate action.

[Learn more](#)

Auditdata

New client conversions

Period: 1.12.2020 to 31.12.2020

Region	Location	Service provider	Clients booked	Clients showed up	Clients with HL	Clients on trial	Trial no purchase	Clients who purchased	HA units sold*	HA units returned	ASP	TOTAL Conversion
Aflath	YMA Test	Oleksandr Tsvili	60	48	34	20	2	17	24	-	580	28,3%
	YMA Test TOTAL		60	48	34	20	2	17	24	-	580	28,3%
	AFLATH TOTAL		60	48	34	20	2	17	24	-	580	28,3%
Fieran	Forest Store	Dr. Lovejoy	24	19	13	8	1	7	10	2	2 350	29,2%
		Mary M. Schaff	12	10	7	4	1	3	5	1	2 800	25,0%
	Forest Store TOTAL		36	29	20	12	2	10	15	3	2 575	27,8%
	Harrods Store	Dr. Lovejoy	12	10	7	4	-	3	4	-	2 850	25,0%
KANAPP	Harrods Store TOTAL		12	10	7	4	-	3	4	-	2 850	25,0%
	FIERAN TOTAL		48	39	27	16	2	13	19	3	2 667	27,1%
		Dr. Lovejoy	36	29	20	12	1	10	14	-	1 490	27,8%
Kanapp	Screener Store	Harley Q	24	19	13	8	1	7	11	1	3 932	29,2%
		Oleksandr Tsvili	12	10	7	4	1	3	3	-	-	25,0%
	Screener Store TOTAL		72	58	40	24	3	20	28	1	3 118	27,8%
KANAPP	BubiStore	Molly Cruz	12	10	7	4	-	3	3	-	-	28,6%
	BubiStore TOTAL		12	10	7	4	-	3	3	-	-	25,0%
	East Store	Carl Stevenson	36	29	20	12	2	10	15	2	1 000	28,6%
SUMIFE	East Store TOTAL		36	29	20	12	2	10	15	2	1 000	27,8%
	SUMIFE TOTAL		48	39	27	16	2	13	18	2	1 000	27,1%
Tiphol	EyesOnPrice	Dr. Lovejoy	24	19	13	8	1	7	10	-	3 998	28,6%
	EyesOnPrice TOTAL		24	19	13	8	1	7	10	-	3 998	29,2%
	TIPHOL TOTAL		24	19	13	8	1	7	10	-	3 998	29,2%
TOTAL			252	203	141	84	10	70	99	6	2 351	27,8%

The Auditdata Experience

Our service is more than just great technology!



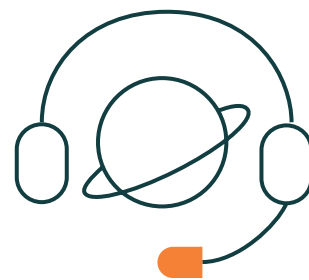
In October 2022, Our PMS, Manage, won the Hearing Technology Innovator Award™ in the Service Delivery category.

We know that great technology is only part of a solution. You need services that ensure your success, like rapid onboarding, implementation and perpetual support that goes far beyond what's expected. That is the Auditdata experience and our promise to you!



Easy to configure, easy to integrate

Built with an open application programming interface, Auditdata Manage lets you share information across platforms and work with partners. Fully cloud-based means easy installation and updating.



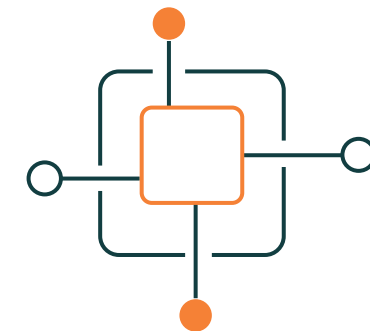
Comprehensive worldwide support

We are a global organisation offering comprehensive worldwide support, professional services and training to all our customers. Immediate support via phone, email, and live chat.



Easy onboarding

Optimize your onboarding process of staff with an incredibly easy and user-friendly deployment – it really can't be much easier!



Fully scalable

Implement to locally, administer centrally and maintain tight control over your entire business – even while it grows.

- ✓ **Global scalability**
- ✓ **Rapid deployment**
- ✓ **Minimal IT maintenance**
- ✓ **Data protection and compliance (ISO 27001:2013 certification)**

Auditdata by the Numbers

Auditdata gives you the opportunity to integrate all your hearing related IT while working with a company dedicated to grow your business.

Based on data-driven insight, we can help you connect and understand critical aspects of your customer journey and operational performance allowing you to improve both customer care and your bottom line.



The infographic features a horizontal orange line with five circular markers. The markers alternate in color: orange, dark grey, orange, dark grey, and orange from left to right. Each marker is associated with a large number and a descriptive text block. The background is a light grey world map.

+30

Years of experience in retail and hospital audiology software development and audiometry.

6

Locations around the world, including Denmark, UK, USA, Canada, Australia, and Ukraine

+5.000

Retail audiology clinics across the world with +10000 customers using our software every day

130

Employees worldwide

70

Employees dedicated to software development

What **Our Customers** Are Saying



“We are pleased to appoint Auditdata to deliver a new practice management software to our UK audiology businesses. Based on the work they have done with Specsavers in our ANZ region, we look forward to the exciting opportunities for an improved customer experience and business efficiency benefits the new software will bring.”

Frank Morgan, IT Director UK, Supply Chain and Group Function



“When it comes to a practice management system, your time is worth so much more than the cost of the database.”

Stephen Jones, Hearing Instrument Specialist



“One of the biggest benefits we have found is having information stored in the cloud, so we can access it from all locations. With Auditdata’s solutions, our employees can log in from home to reschedule appointments if we need to close any clinics due to weather or any other reason.”

Sylvia Tavares, Clinic Operations Manager

Some of our customers





Are You Ready for a Data-Driven **Transformation?**

We work hand-in-hand with customers to transform the way you manage and deliver services to people with hearing loss. With data-driven solutions catering to all touch-points of your customer journey, we help you take a proactive approach to achieving excellence in how you deliver patient care and run your audiology business.

[Schedule a live demo today](#)

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