

# Auditdata



## Auditdata Manage

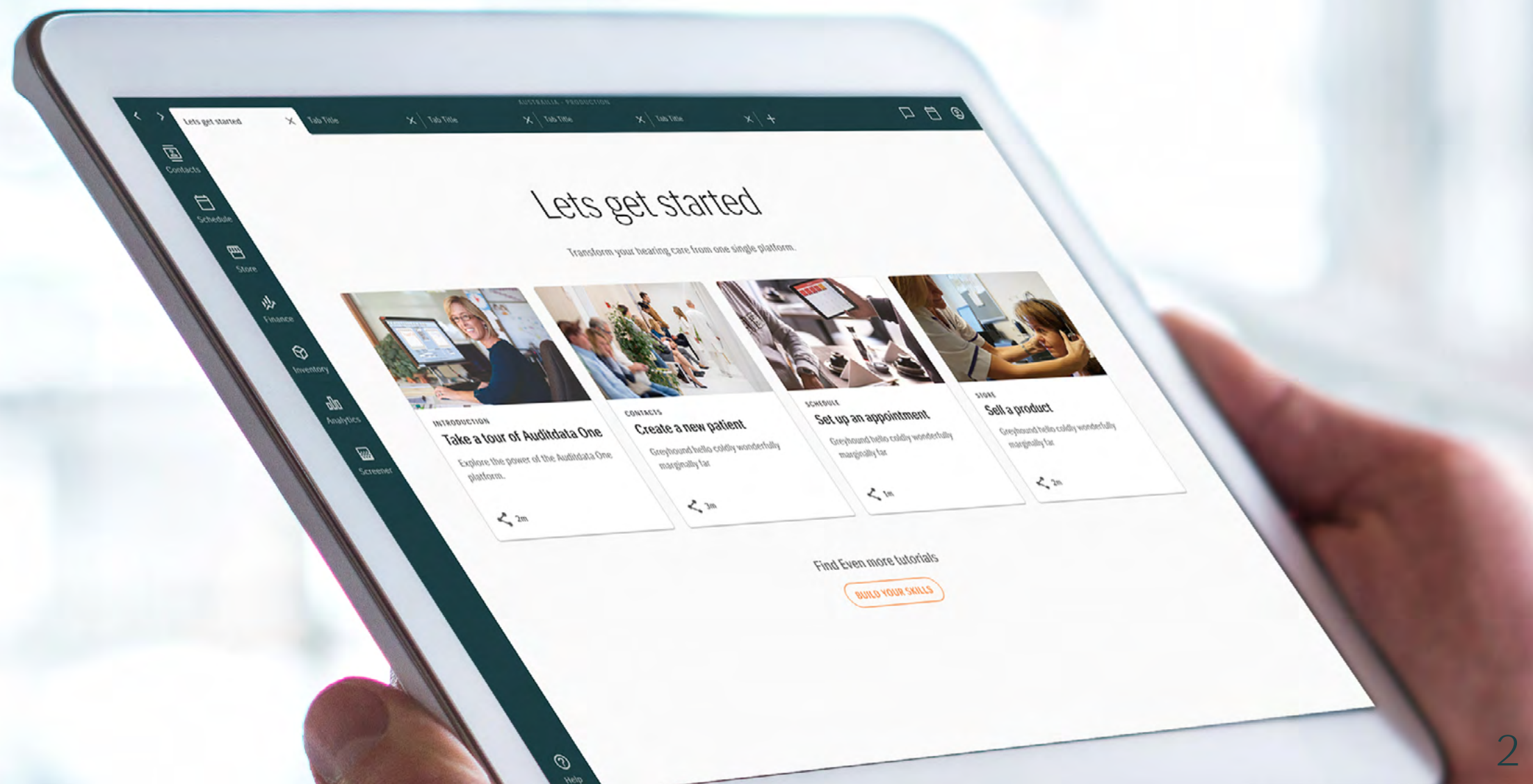
# The backbone system to run and grow your **audiology business**

A cloud-based office management system that is advanced, yet intuitive and simple to use

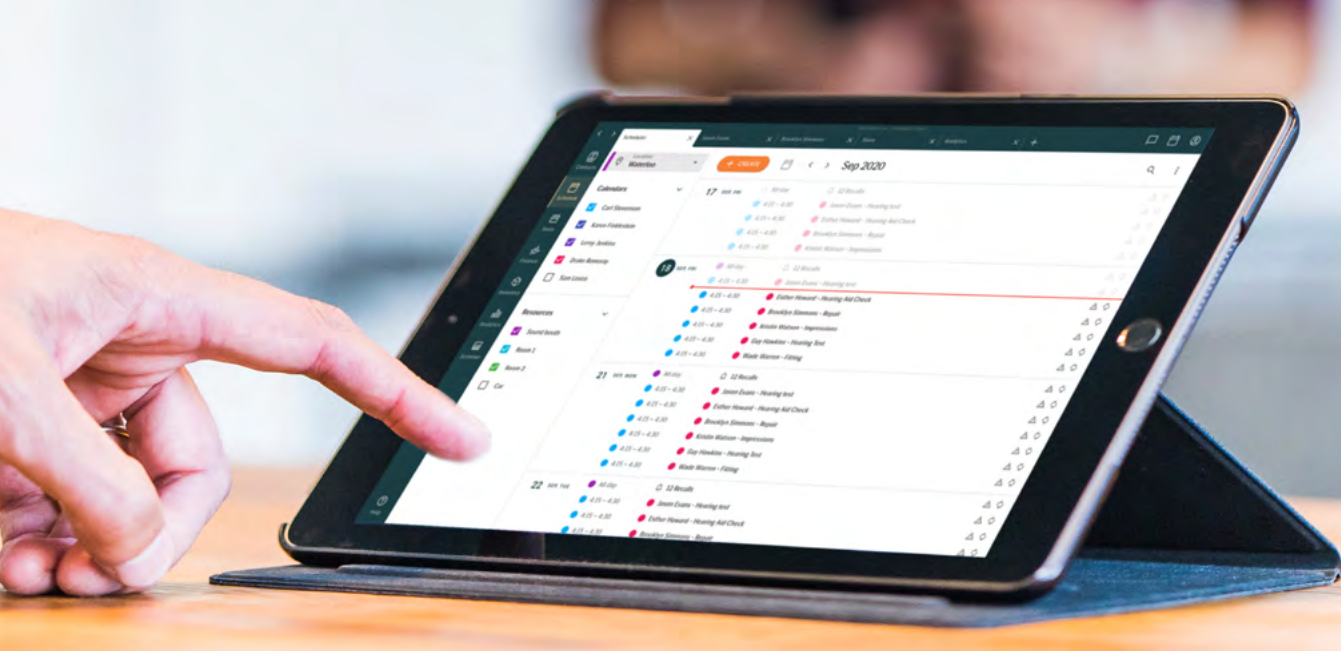
# Run your **business** to create profitable growth

Auditdata Manage is a market leading and fully data-driven cloud-based office management system specifically built for the needs of the audiology industry.

Whether you're operating a single outlet or multiple locations, Auditdata integrates with your analytics and management tools to provide actionable insights that improve your clinical operations and marketing efforts.







## Grow without compromising operational efficiency

Manage unlimited staff and customers, while also managing everything else, from marketing campaigns, appointment scheduling to clinical quality, reimbursement, stock and invoicing.

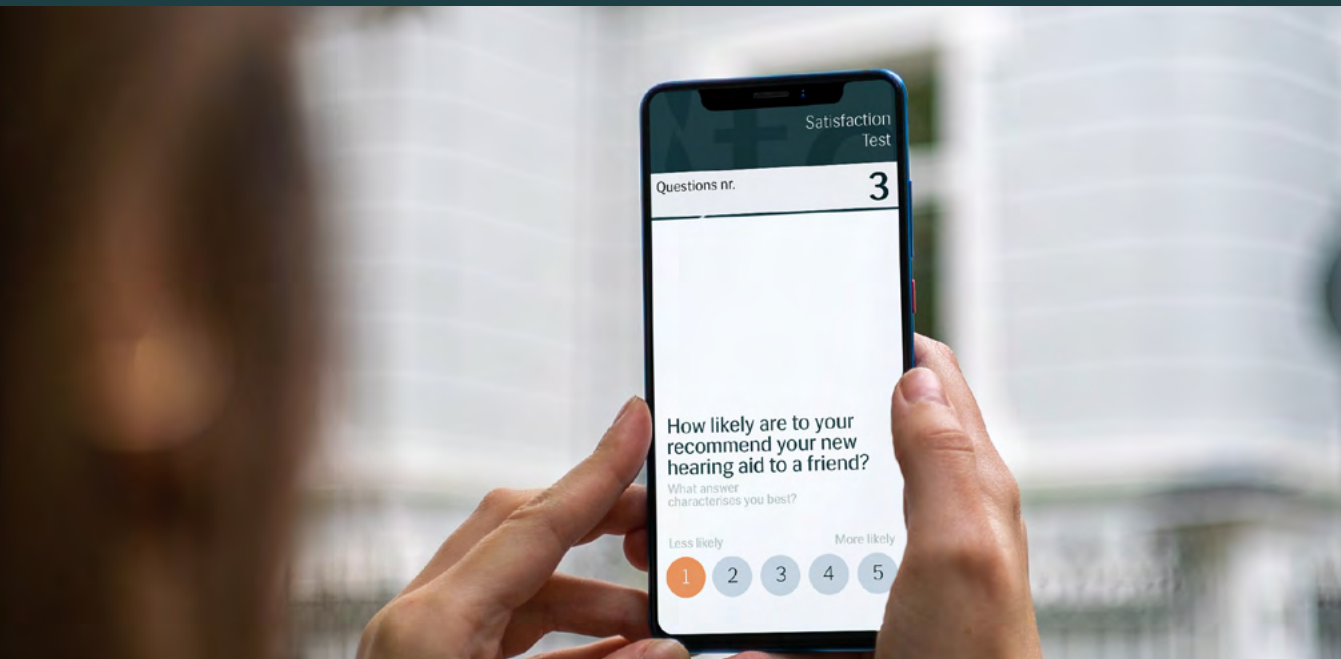
## Get access to data-driven business insight

Cloud-based analytics that helps you understand, benchmark and make informed decisions about critical aspects of your hearing care business including your customer experience.

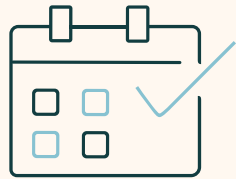


## Strengthen your marketing, increase customer loyalty

Run marketing campaigns directly from within the application and precisely track the effects. Minimise customer acquisition costs and reduce customer churn using loyalty campaigns targeted your customer base.



# Feature rich, yet intuitive and easy to use



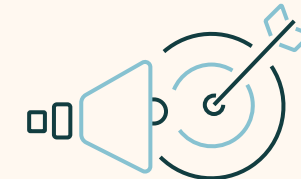
## Appointment calendar

The calendar feature provides a complete overview of appointments across your outlets and employees. A simple right click and you can change details such as location, resource, status, type and more.



## Stock management

With integrated stock handling, you can manage your entire stock from batteries to hearing aids & accessories, providing visibility across multiple outlets. When analysed over time, collected data can help you increase revenue by lowering handling costs & improving cash flows.



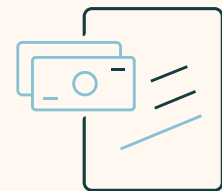
## Campaign management

Valuable communication to the customer is crucial, whereas communication without perceived value is merely an annoyance. Use campaign management to design a customer journey that deliver communications at different stages providing real value for your customers.



## Service and repair

Our service and repair module allows handling all of your service and repair orders with ease. It keeps track of repair orders & repair facilities, giving you complete visibility over costs.



## Invoicing and payments

Whether you do invoicing manually or use an invoicing system, it's easier to manage your invoicing in the same system. Our well-designed modules can customise invoices for clients or third-party payers using predefined templates.



## Tele-health

Tele-Health module integrates seamlessly within the appointment module of Auditdata Manage. This module enables clinics to meet virtually with patients. Simply create an appointment and enable the online video meeting option.





# The Auditdata experience

## More than just great technology

We know that great technology is only part of the solution. You need services that ensure your success, like rapid onboarding, implementation and perpetual support that goes far beyond what's expected.

That is the Auditdata experience and our promise to you.

### Easy to configure, easy to integrate

Built with an open application programming interface, Auditdata Manage lets you share information across platforms and work with partners. Fully cloud-based means easy installation and updating.

### Comprehensive worldwide support

We are a global organisation offering comprehensive worldwide support, professional services and training to all our customers. Immediate support via phone, email and live chat, 9-5 CET, M-F

### Easy onboarding

Optimize your onboarding process of staff with an incredibly easy and user-friendly deployment – it really can't be much easier!

### Fully scalable

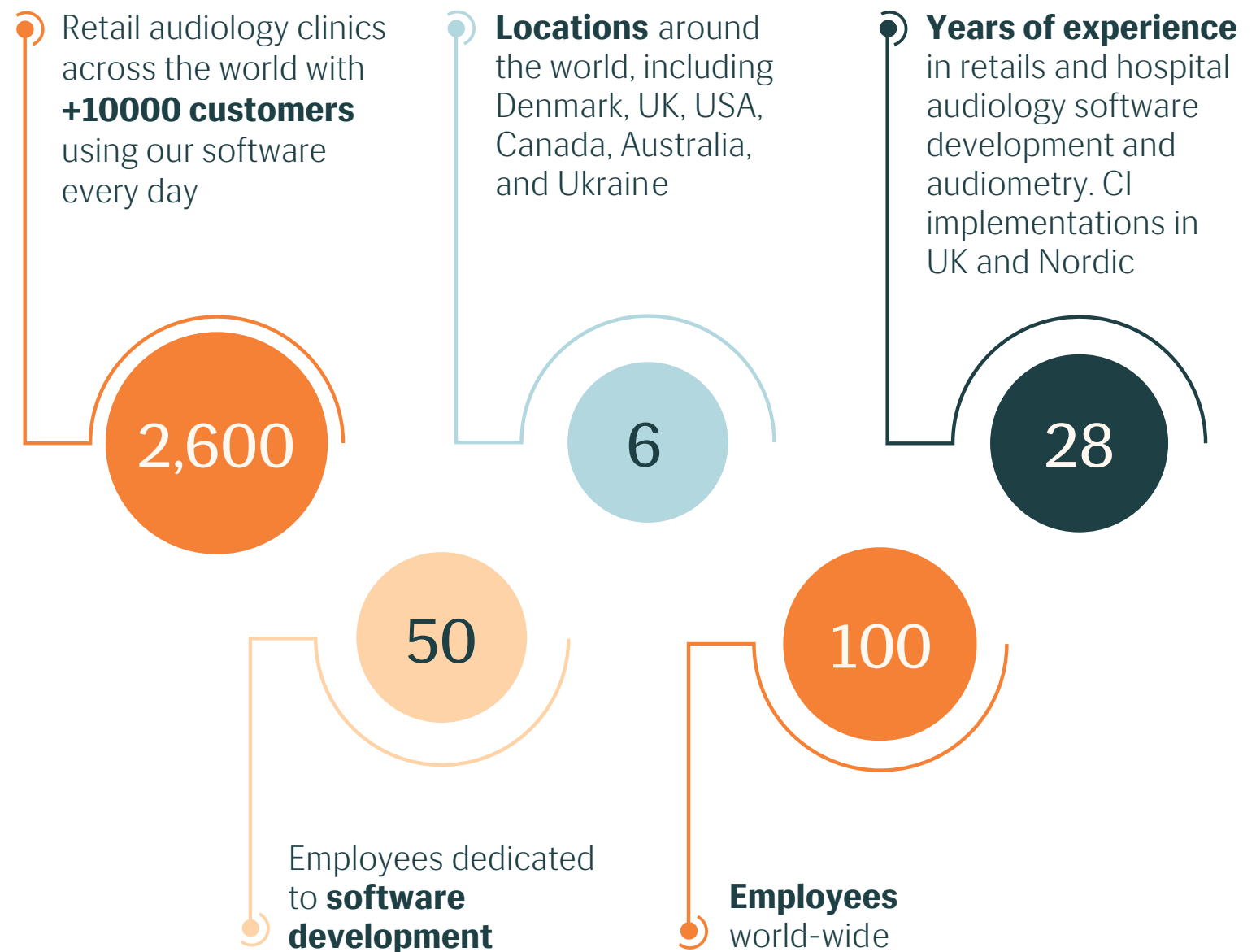
Implement to locally, administer centrally and maintain tight control over your entire business – even while it grows.

- Global Scalability
- Rapid Deployment
- Minimal IT Maintenance
- Data Protection and Compliance (ISO 27001:2013 Certification)

# Auditdata by the **numbers**

Auditdata provides software solutions and services tailored to hearing care providers.

Based on data-driven insight, we help you connect and understand critical aspects of your customer journey and operational performance allowing you to improve both customer care and your bottom line.



# What customers are saying

“We are impressed with Auditdata’s effort and dedication in their work. They understand our needs and ensure great experience”

**Jaume Anglada, Amplifon**

“It is really intuitive and simple to use. You have a great overview of your day, which I’ve never seen before in other systems”

**Trine Frederiksen, Audionova**

***sonova***

**amplifon**

  
**BAY AUDIO™**

**WSAudiology**

**Specsavers**





# Are you ready for a **transformation?**

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We work hand-in-hand with customers to transform the way they manage and deliver services to people with hearing loss. With data-driven solutions catering to all touchpoints of the customer journey, we help you take a proactive approach to achieve excellence in how you deliver patient care and run your audiology business.

Schedule a live demo today

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