

SMS Appointment Reminder



Reduce your DNA rates

Are you tired of losing valuable clinic time, because someone forgot to inform you they couldn't make their appointment?

A new module in Auditbase allows you to send automated text messages based on upcoming patient appointments. This can reduce your DNA rates drastically.

Benefits

- ✓ Flexible ways of managing patient consent
- ✓ Configurable number of days the messages are sent before the appointment
- ✓ Up to two reminders per appointment
- ✓ Configurable message text using information from the patient and appointment

Ease of use

The SMS Appointment Reminder in Auditbase is easy to set up and start using. Just follow a few simple steps in Auditbase Administration and you are ready to send the reminders.

You can configure the reminder to use variables, like the patient name and appointment type name, date, and time.

You select which appointment types trigger an SMS reminder, how many reminders to send and when to send.

Easy to set up,
easy to use -
SMS Appointment
Reminder is the
easy choice!



Technical details

- ✓ Auditbase uses a separate tool on the server, which is installed by an Auditdata supporter with assistance from local IT
- ✓ SMS must be created by a separate provider from an email sent from Auditbase using SMTP
- ✓ Non numeric characters are stripped from mobile numbers
- ✓ The patient's mobile number is used as a variable for inclusion in the email address or subject
- ✓ Multiple simultaneous configurations can be used where multiple databases are in use

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