

Auditdata

43% of Audiologists Lose an Hour a Day to Admin. Here's Where It Goes.

Insights from a survey of audiology professionals.

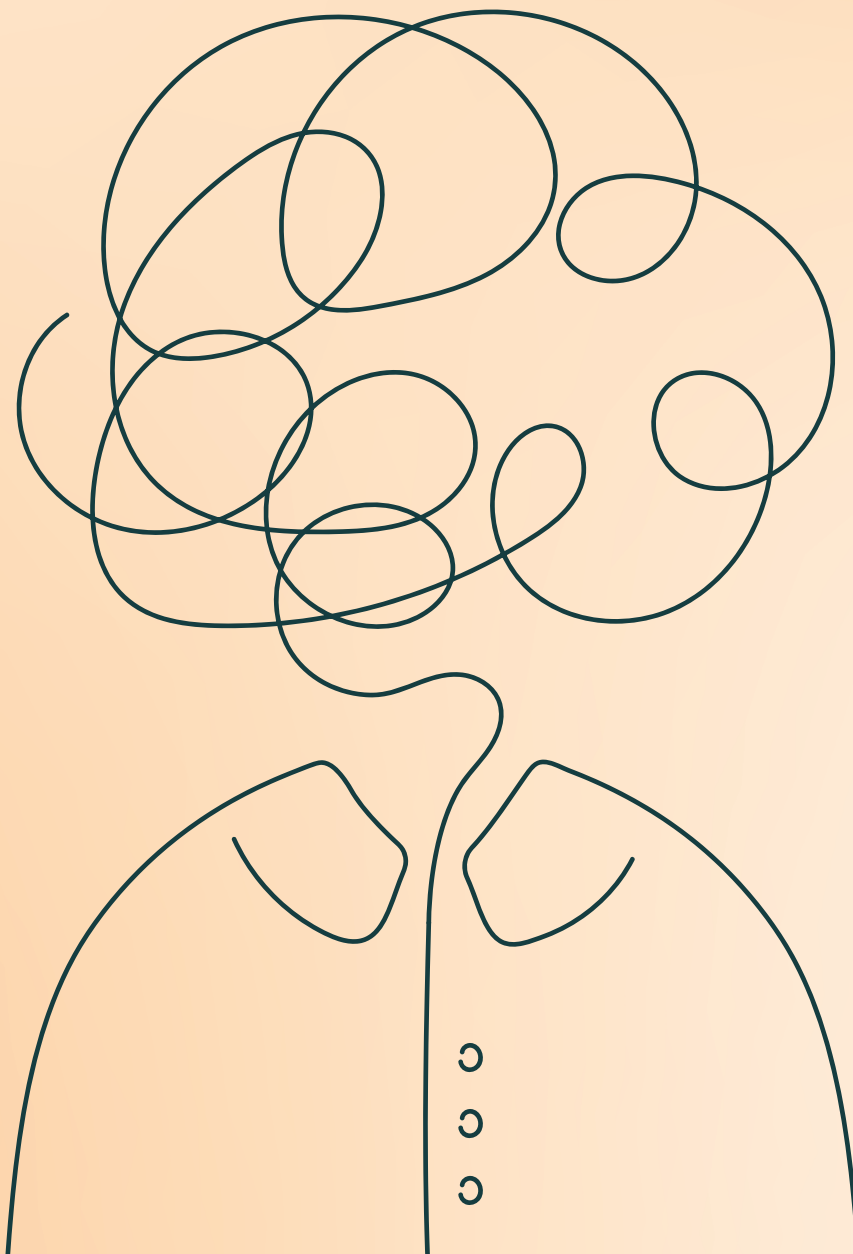


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Introduction

We ran an anonymous survey to find out where clinicians actually spend their day, and what gets in the way of the work they trained for. The answers came from audiologists, alongside clinic owners, directors, and practice managers.

What came back was more specific than we expected. Asked what slows their clinicians down, respondents did not point to the parts of the job that are difficult by nature. They pointed at the record-keeping, at workflows that change from one colleague or location to the next, and at the scheduling and follow-up wrapped around every appointment. Different settings, different pressures, and largely the same three answers.



Key Findings



63%

Describe staffing as manageable but stretched.



43%

Lose an hour or more of every clinician's day to admin.



57%

Name documentation as a top source of friction.



2 in 3

Would spend a recovered hour on recovery or quality, not more patients.

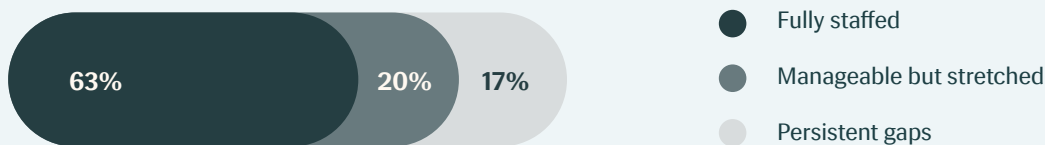
Auditdata pulse survey, 2026. Indicative, not representative. Full methodology on page 11.

FINDING 01

Stretched Is the Default State

Most clinics are coping rather than comfortable. Nearly two thirds report staffing that is manageable but stretched, and almost one in five describe having staffing gaps consistently.

How Would You Describe the Staffing at Your Clinics Today?

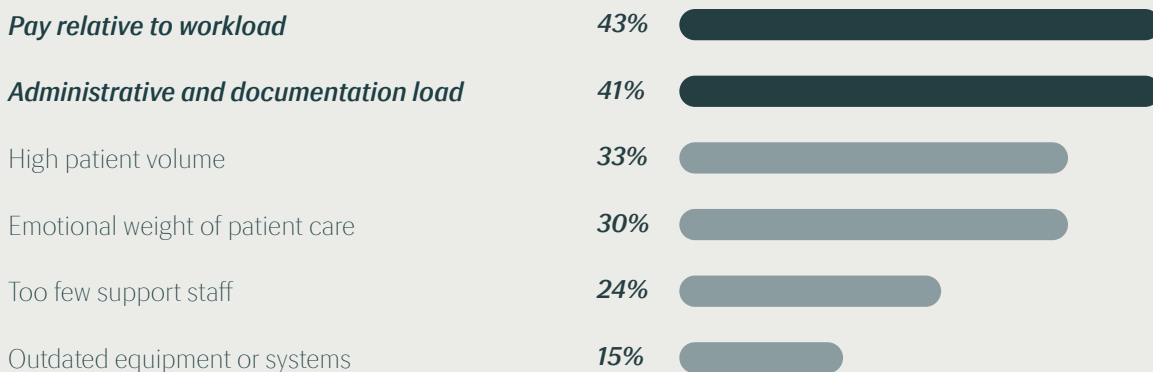


FINDING 02

The Biggest Drivers of Burnout

When asked what drives burnout in hearing clinics, the respondents could choose two options. They named pay and administrative load almost equally.

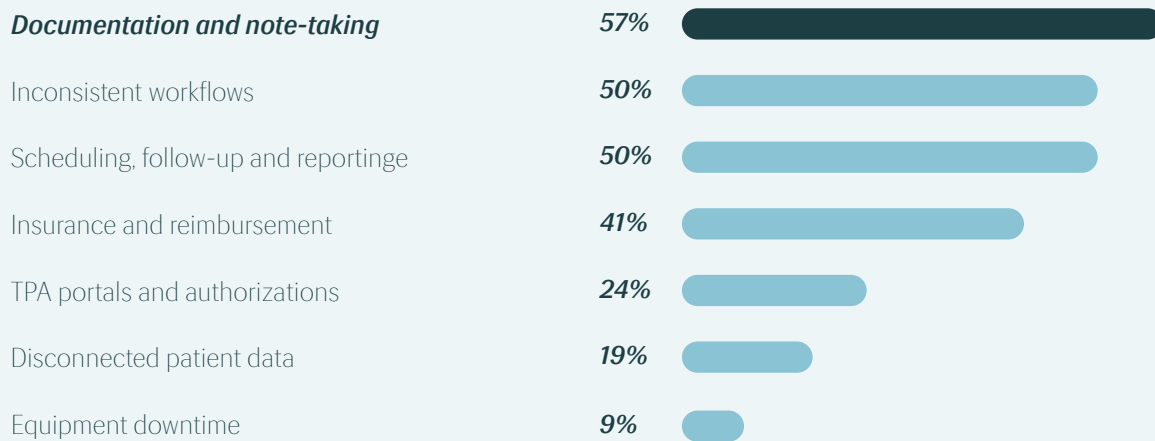
What Do You Think Are the Biggest Drivers of Burnout for Audiologists in Your Setting?



Documentation Is the Daily Burden

The respondents could choose all the options that apply when describing what slows them down. Documentation and note-taking top the list, named by 57% of respondents, whereas equipment downtime sits at the bottom at 9%. The burden is not dramatic. It is constant.

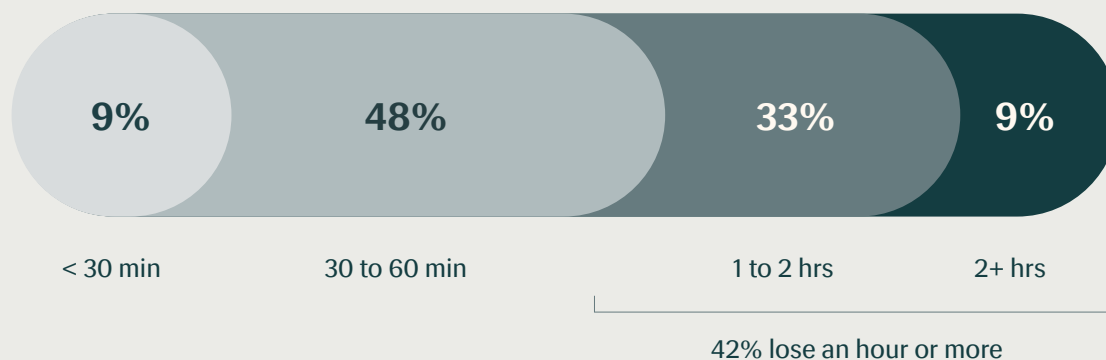
Which of the Following Slow Your Clinicians Down Most?



Four in Ten Lose an Hour or More

Almost everyone loses 30 minutes or more per day to documentation and admin work. For 43%, it's an hour or more. That time is taken away from patient care.

On a Typical Day, How Much Time Does Each Clinician Spend on Documentation and Admin Rather than Patient Care?



42%

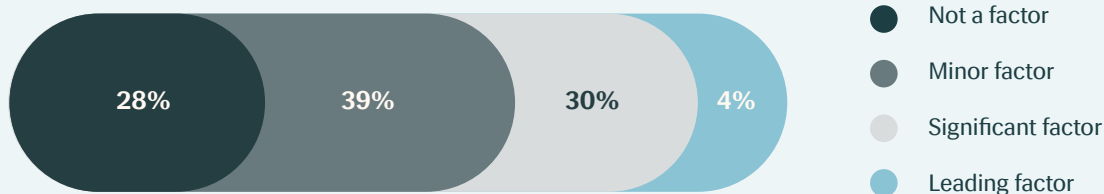
Lose an hour or more of every clinician's day

FINDING 05

A Third Call Admin a Significant Factor

Administrative workload is widely seen as a factor in staff turnover. 4% call it the leading reason, a third a significant factor, and 39% a minor one. Over 70% see it playing some role.

How Much Is Administrative Workload Contributing to Burnout or Staff Leaving in Your Organization?

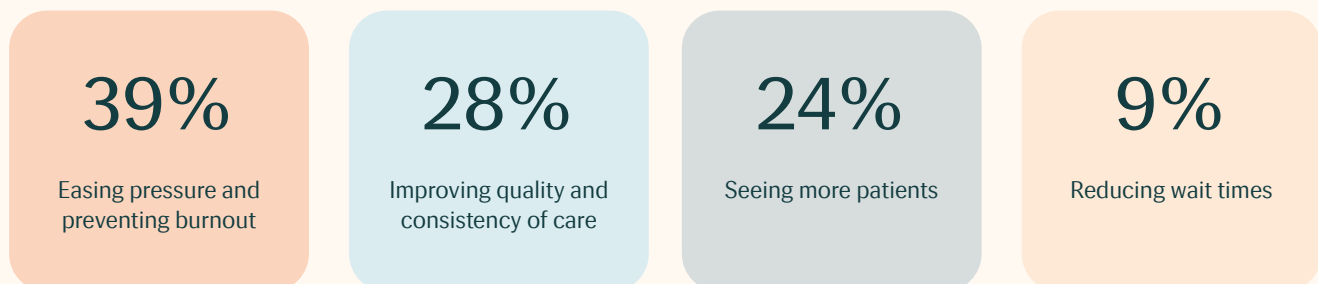


FINDING 06

Clinicians Want to Release the Pressure

When offered one hour back per day, two thirds would spend it on relief and better care rather than on more appointments. Figures may not sum to 100% due to rounding.

If You Could Give Each Clinician One Hour Back Per Day, Where Would It Go First?



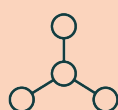
What They Would Change

When asked what one change would help most, respondents kept returning to six themes. None of them ask for less clinical work.



More Hands, Specifically Trained Ones

Support staff who can carry admin work without supervision.



Systems That Talk to Each Other

One record, entered once, visible everywhere it is needed.



Insurance and Third-Party Friction

Portals, authorizations and claims that consume clinical time.



AI Documentation, Wanted but Doubtful

Appetite for automated notes, paired. However, there's a real concern about accuracy.



Fewer Clicks in the Systems

Fewer steps, fewer clicks, and easier usability of the software they use.



Management That Understands the Floor

Decisions made by people who understand clinic reality.

About the Methodology: How this Survey Was Run

Sample. 54 audiology professionals. 37 clinician-side respondents, including audiologists, a team lead, a hearing instrument specialist, an HCP/HAS respondent and a trainer. 17 owners, directors or practice managers.

Fielding. Open from June to August, 2026. Distributed through Auditdata's own channels, and other leading hearing care portals such as, the Hearing Review, Hearing Health Technology Matter and Hearing Tracker.

Anonymity. Anonymous throughout. No names or email addresses were collected, and respondents were not asked whether they were Auditdata customers. The survey was open to customers and non-customers alike.

Question format. Eight questions. Four single-select, one permitting up to two selections, one select-all-that-apply, and one free-text field, answered by 36 of 54 respondents. Every percentage is the share of all 54, including on multi-select questions, where totals exceed 100%. Two questions carried an "Other" write-in field.

About Auditdata

Auditdata has spent more than 30 years building software, hardware and services for hearing care. We work with retail clinic networks and with hospital audiology departments across the full patient journey, from first contact and screening through testing and fitting to structured aftercare.

+30,000

Daily users in around 6,000 clinics and 800 hospitals worldwide.

Save an Hour Per Day with Auditdata's Solutions

Time returned to a clinician should go back into the appointment. If you want to see how that works in a clinic like yours, book a walkthrough with our team.

BOOK A DEMO



HEARING TEST

- Intake Interview
- Review Patient Details
- Counseling
- COSI
- Hearing Test
- Optional: Medical Referral
- Demo Hearing Aid
- Invoice
- Define Outcome
- Report Writing



Nathan Turner

Hearing Assessment

01/21/2026

Frank Gomez, New York,
Hearing Assesments / **Booked**

