

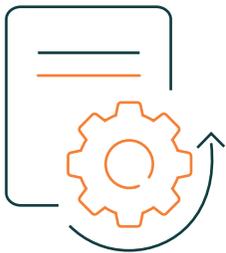
Optimise your clinic work flow



Modular structure for extensive **flexibility**



Easy **access** to all relevant patient data



Full access to all data for management and **optimisation** reporting



Synchronise data when using Auditbase outside the network



Full **Noah** interface



Verified by independent trusted authorities

The **leading** audiology clinic management system

Auditbase.....

- A tailor-made clinic management software for the optimisation of patient treatment in public sector audiology.
- A comprehensive, user-friendly solution that will manage your daily clinic tasks efficiently and improve the patient flow through the clinic.
- Integrates all audiology disciplines in one system for maximum flexibility and resource management.

1. Keeping Auditbase current

Auditdata makes full use of the active collaboration with the independent Auditbase users groups and our close links with key Department of Health officials to always be at the forefront, enabling us to provide an effective and compliant product to existing and new customers.

Our Customer Care team is a team of highly skilled and experienced people within the audiology field. The team's only focus is on how we can improve the services we provide to our customers. We send out a customer survey once a year to measure how satisfied our customers are and we use the results of the survey to come up with new ways of providing value to our customers.

The continued development of Auditbase is key to ensuring that the functionality supports the needs of the operational audiology side as well as being in compliance with changing Department of Health and regional requirements.



Auditbase was created back in 1992 and with nearly 30 years of development put into the system, it now encompasses a comprehensive list of features and modules that ease the daily tasks of more than 4000 users in over 200 audiology clinics in the UK and Scandinavia. It is the leading audiology clinic management system with more than **80%** market share in the UK and Scandinavia.

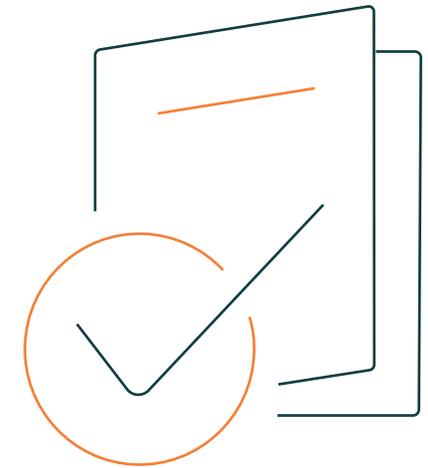
The **leading** audiology clinic management system

2. Auditbase compliance

In a world of ever-changing and developing technologies, it is important to keep up to date with the privacy, security, and regulatory needs our customers have. At Auditdata, we make it our top concern to be compliant with the international standards relevant to our and your business.

Our certificates

- Auditbase is CE-marked as a Medical Device (Class I) under the EU Medical Device Directive 2007/47/EC1.
- The Auditdata Information Security Management System is certified in accordance with ISO 27001.
- The Auditdata Quality Management System is certified in accordance with ISO 13485 QMS for Medical Devices.
- Auditdata is registered since 03 June 2008 with the United Kingdom ICO – Information Commissioners Office (required by The Data Protection Act 1998). Registration number: Z1349633.



As both HSCN (N3) and ISO 27001 certified, Auditdata guarantees the secure handling of your data. Being HSCN (N3) certified means that we have completed the NHS Information Governance Statement of Compliance in the UK and thereby comply with all legal requirements of the NHS to safeguard the confidentiality of patient identifiable data.

Furthermore, our ISO 27001 certificate demonstrates that we ensure a high level of information security in handling personal sensitive data. Both certificates require us to have a well-documented and comprehensive Information Security Management System in place, all of which is your guarantee that securing client data is a top priority for us.



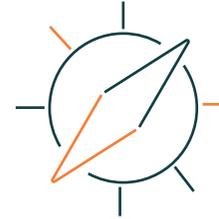
The different certificates validate that the Auditbase product development team has implemented and tested against these internationally recognised standards to ensure that Auditbase complies with a high level of security, safety, and performance.

The **benefits** of Auditbase



Reporting made easy

Auditbase comes as standard with a number of user and management reports targeted at supporting the daily operational needs as well as overall management reports to ensure full resource and throughput management. The reports will also help fulfil government reporting requirements in your country. You can handle local or multiple sites use of scanned documents, standard reports or new report templates (e.g. through Crystal report).



Convenient navigation

Configure the navigation pane in Auditbase completely to your wishes, so you have the simplest and most convenient navigation for your needs. Configuration can be done per user, per role, or per site. Each user can also add their favourite modules to the top of the navigation pane for an easy access. Both the navigation pane to the left and the tools ribbon at the top can be set to auto hide and only appear when you hover your mouse over the pane.



Centralised data storing

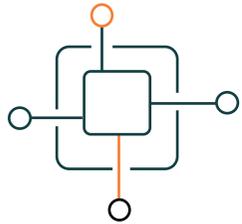
The system is based on a central database in which all data is stored. Data can be transferred to laptops for domiciliary visits or visits to outreach clinics and then synchronised up to the main database. This way, patient clinical data, journal notes, etc. is accessible from one place and can be retrieved from any Auditbase workstation in the network. An export to another Auditbase system is also available.



Simple or advanced search

All patient data is retrievable from the database by performing a simple search on patient identifier No, such as Hospital or NHS number, or by a surname. An advanced criteria can be searched on the age, date of birth, deceased status, specific parameters, hearing instrument details, or hearing loss.

The **benefits** of Auditbase



Smooth integration

Auditbase supports direct integration with measuring equipment in our own Audiometry modules as well as the full Noah-interface. Auditbase is also easily integrated with other hospital systems (e.g. PAS – Patient Administration Systems) and 3rd party software. We will work with you to provide a specific solution that meets your needs.



Modular flexibility

In addition to the traditional main modules, Auditbase offers many add-on modules, so you have all the flexibility you need to choose what is right for you in order to optimise your clinic workflow. All functionality has been implemented to secure flexibility in the patient treatment and to ease the daily workflow.



Easy administration

Auditbase options can be configured to your needs using the extensive Administration tool. Users can be organised into Roles according to their function and quickly configured with the correct rights and setups assigned to the role. Each module has configurable settings either per workstation or per location.

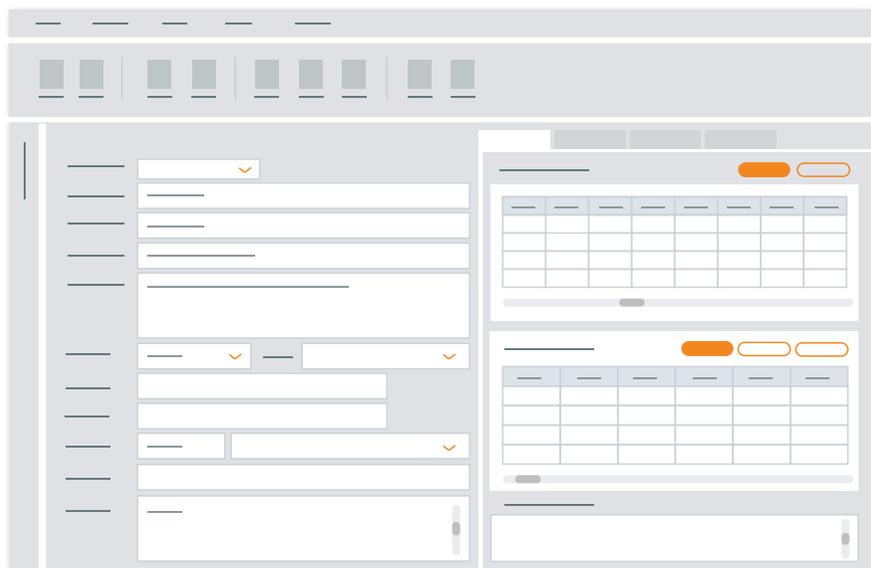
Auditbase module **overview**

Client information

This module enables you to record extended patient demographics with patient related GP information and associated other professionals and relatives.

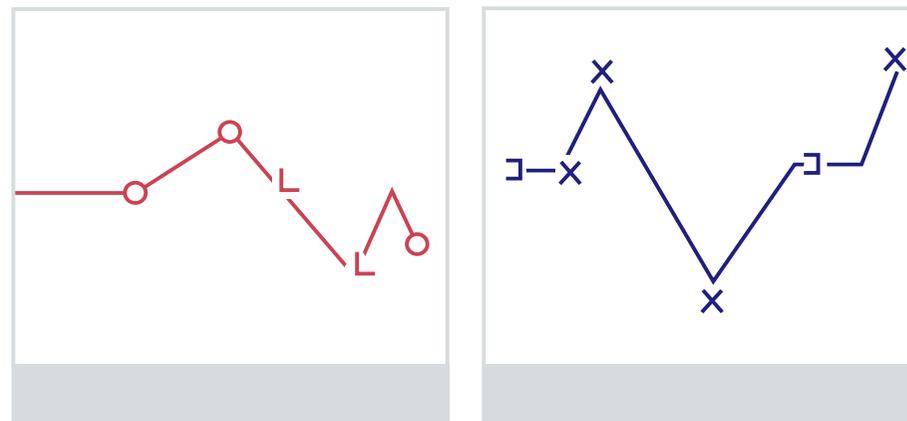
It includes:

- ✓ An advanced search function
- ✓ Pop-up alerts
- ✓ Tabs for specialist areas, including Implant, Paediatric overview and extended demographics
- ✓ Configurable detail fields
- ✓ Patient export
- ✓ Patient merge



Professional audiometry, tympanometry and abr/oe

- ✓ Perform and store hearing tests using direct interfaces to Audio-logical measuring equipment and to Tympanometry devices with Noah compatible modules.
- ✓ Perform counseling with phoneme and world sounds overlays and hearing loss trend graphs.
- ✓ Multiple print and report options including audiogram and tympanometry data.
- ✓ Save diagnostic or Hearing Screening ABR/OAE results.



Graphical speech

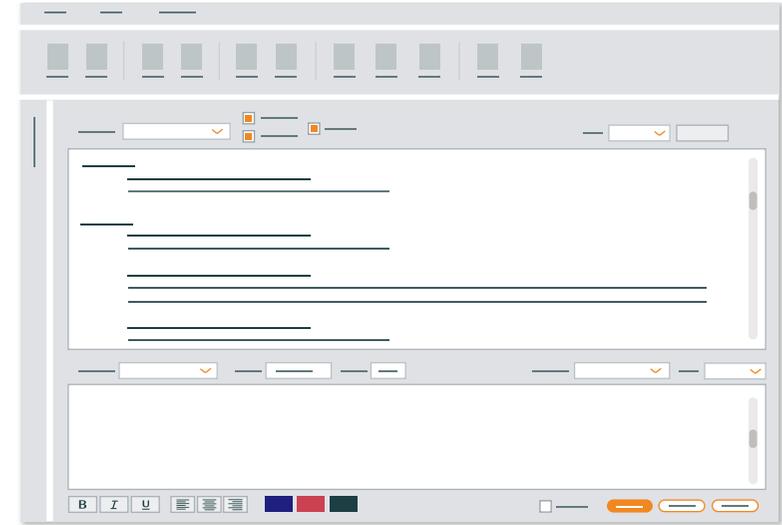
Outcome measurements for speech recognition applied in detailed graphical form with normative curves.

Auditbase module **overview**

Journal module

In this module you can:

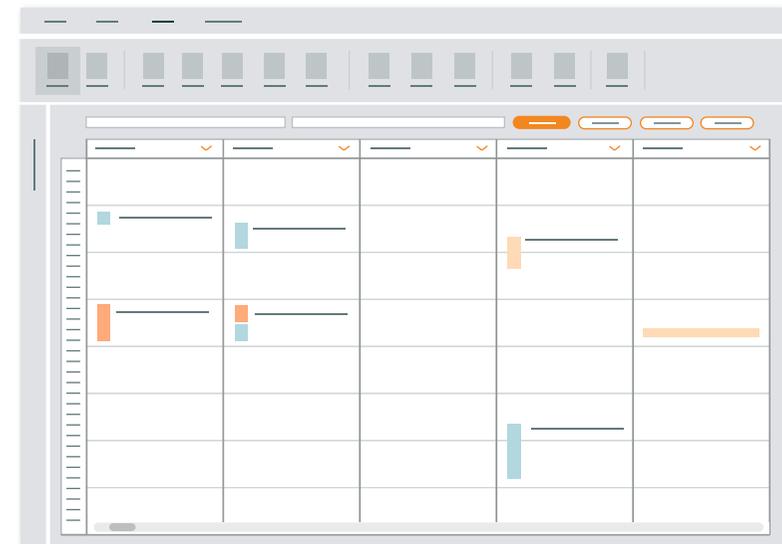
- ✓ Handle patient journal notes under organised keywords, including signed and non-signed journal texts
- ✓ Set up auto generated journal actions
- ✓ Use journal templates with keyboard hotkeys
- ✓ Perform extensive formatting and text editing based on user rights
- ✓ Let your users select their default preferred keyword groups



Booking module

A comprehensive appointment administration tool with group and recurring bookings and multiple resources per booking where needed. It also includes extended rescheduling facility with a bulk move function and an advanced appointment availability search functionality.

You can set up your clinic fully per-resource, including planned leave and off-site management. The booking facility enables automated appointment letter generation to ensure fast and precise patient bookings. This also includes waiting lists letters and linking to referrals.



Auditbase module **overview**

Documents & attachments



Auditbase enables the attachment of patient related external electronic documents for secure and paperless management. Documents can be scanned into the document module for easy retrieval and files of any type uploaded. Use variables from the client record in the integration with Word.

SMS appointment reminder



The SMS appointment reminder allows you to send automated text messages based on upcoming patient appointments in order to reduce your DNA rates. It includes configurable variables, sending dates and message text and also sending up to two reminders per appointment.

Waiting list and referral



Comprehensive, configurable and intuitive Waiting list and Referral modules with start, stop, and suspend clock options silently activated by the clinicians' status updates to help comply with government pathway regulations. Mandate linking vital pathway appointments to Referrals.

Fast device handling



Fast and consistent with automated device issuing taking the serial number from Noah compatible fitting modules. Exchange devices from the Client info screen and make fast battery issue with a keyboard shortcut.

Individual management plan



In the IMP module, you note down agreed needs, actions, and planned outcomes with the patient and track the progress through snapshots.

Day view



An overview of the current status of patient and other appointments per location.

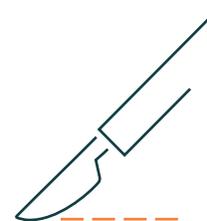
Auditbase module **overview**

Paediatric module



Features include recording of risk factors and syndromes, management of family and contact information, recording of key dates for PCHI data, referrals, SPL audiogram data and free text consultation.

Surgery module



Link the surgery and audiology department together seamlessly with Audiogram improvement and comparison results. Surgery data collection and outcome review are aimed at treatment and research data collection for otosurgery and stapes surgery.

Treatment summary



Configurable patient overviews with selected journal notes, audiogram picture, assessment or paediatrics can be viewed, signed, and printed.

Questionnaire and test modules



Includes a set of standardised outcome questionnaires as well as a custom questionnaire builder and audiological, listening or language related tests.

Earmould module



Manage the earmould process with ordering, searching and receiving in both individually and in bulk. Use labelling and barcoding to and from Auditbase.

Implant module



Specialist data collection and presentation for Implant teams including Audiologists, SaLT s and ToDs and Surgeons.

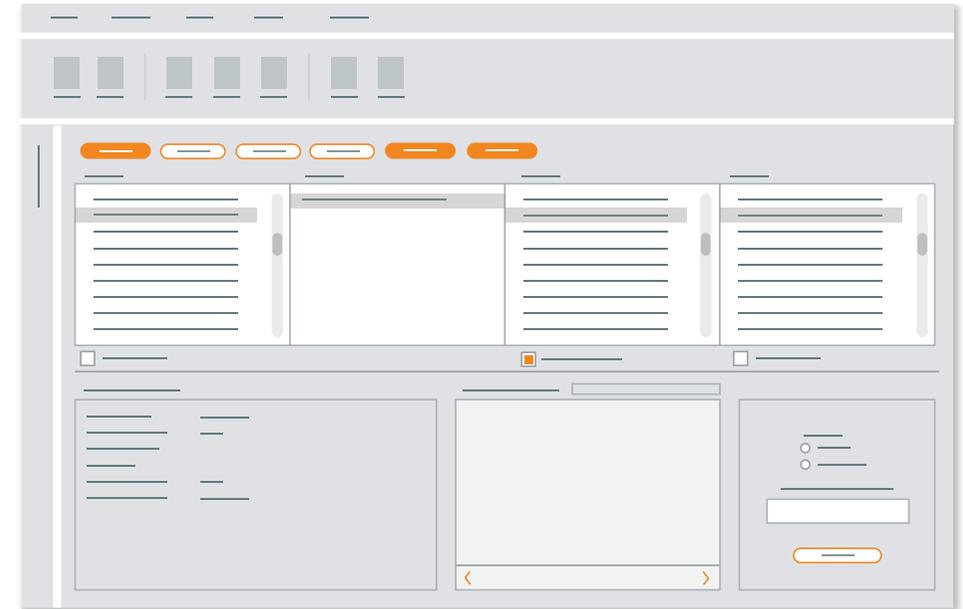
Auditbase module **overview**

Stock management module and barcode stock verification

Use a barcode reader or sequential serial numbers, including alphabetic characters, for fast registration of new stock. Be warned of low stock levels and manage purchase ordering and statistics.

The module includes:

- ✓ Quantity controlled accessories
- ✓ Loans
- ✓ Repair items
- ✓ Configurable detail fields
- ✓ History
- ✓ Search



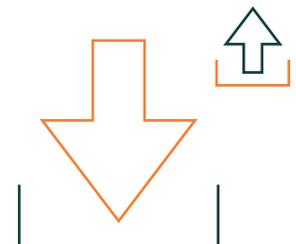
Task list

Communicate inside the team with defined prioritised patient related or general tasks and add reminders and other notes with reference to an individual member of staff or in general. Alert users on screen or at log in.



Import/export module

Electronic exchange of data for instance in connection with patient transfer to another Trust or exchange of data with other systems for further adaptation.



Auditbase module **overview**

Auditbase viewer



A low cost solution for users outside the department to view and print audiograms, client information, journal data and other data stored on a patient in Auditbase in a controlled way. Accessible directly from 3rd party systems.

Auditbase check-in



A patient, self-registration solution where patients register their arrival to the clinic via a touch screen.

Location filtering



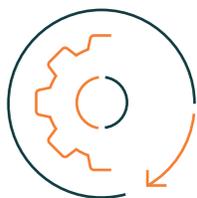
Use filtering of individual locations with user or workstation related waiting lists, appointment/booking symbols, letters, stock types and documents specific to each location.

Laptop synchronisation



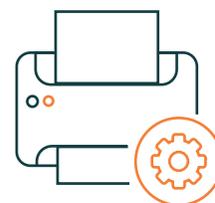
Sync your laptops with office PCs for a user-friendly, efficient workflow when you need to work offline with patients.

Repair module



Handling of repairs to/from external parties (standard version) and handling of internal as well as external repairs, invoicing, expedition and more (full version).

Printing/output extension



Configure the default printing actions for different document types on each PC and choose which printer to send to.

Whether you are converting from another system or starting up with Auditbase from scratch, there are many factors to take into account. With our many years of experience in handling data transfers, we make sure that no detail is overlooked.

We will:

- ✓ Help you consider and plan for data quality and data cleaning issues
- ✓ Assist your IT department in understanding the pertinent issues
- ✓ Help you to go live with facilitation training and support as well as an enhanced support phase in critical periods
- ✓ Not sign off and go to support mode until you have the solution you bought working



Please contact us for more information about Auditbase, modules or getting started with Auditbase at: info@auditdata.com

Or visit our website:
www.auditdata.com

Auditdata

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Auditdata was founded in **1992** as a software company focused on audiology. To this day software and audiology is still the core DNA in the company. We deliver complete solutions that are tailored to both public and private audiology clinics.

With nearly **30 years** of experience, we have the expertise to provide you with the systems and integration strategies that empower you to make data-driven decisions in your clinic. Auditbase is the result of combining modules for programming digital hearing instruments with a comprehensive administrative software system – covering all functions in a public hearing clinic.

If you want to know more about Auditbase, please contact Auditdata at +44 (0) 333 444 4212 (UK) or +45 70 20 31 24 (Denmark).

[Contact us](#)

